NOTE: Superlative comments (eg, "Best at University," "Best at CoB," "Best ever taken") are double-underlined & bolded.

Fall, 2016-2017 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Great class!"

"[The strength of this course is] getting us to learn about the inside information of a business. How warehouses may operate on a daily basis and how it can impact us in our future careers."

"[The strength of this course is] having the information for all of the tests and quizzes readily available."

"[The strength of this course is] the lectures, the professor, the examples & lessons."

"[The strength of this course is] the strong skills learned about business."

"[The strength of this course is] the professor's lecture notes."

"I learned a lot in this course. Dr. Polito is an excellent professor."

"I always learned something and the information was presented in an easy-to-remember way."

"The business lessons Dr. Polito brings to the class are invaluable. He looks at everything from a different point of view that is refreshing."

"Dr. Polito provides real world examples to further back the topics in class. This helped retain what was lectured by being able to relate it to real world situations."

"The information and class work really helped me understand the importance of this course."

"Dr. Polito is very knowledgeable. He uses real world examples to bring together the lectures. Information is presented in a way that is easy to understand."

"The instructor was very knowledgeable about the course material. He was particularly good at comparing the actual class content to real-life situations."

"[The strength of this course is] his real life experience and knowledge of the information. Gives great ways of how to use it in real life."

"I like how Dr. Polito relates our class material into real life issues."

"[The strength of this course is] using many examples to understand the concept better. The blue slides were not just used to bide time. Instead they helped to connect the concept of the book to examples in the world."

"Not my field of study, but I do feel I can use this information in my field regardless. The instructor was excellent giving real-life examples and his unorthodox teaching habits kept my interest and had me on my toes throughout the semester."

"This information is relevant to real life situations."

"Professor Polito knows what he's talking about. He may seem to ramble on sometimes about certain things but he keeps your attention and makes sure you're alert, which is better than having students fall asleep from boredom. He teaches real life lessons that correlate with the book/course material. I enjoyed his class and I'd recommend him to my peers."

"The material is interesting and useful."

"Dr. Polito is full of real world experience that is relatable to the course and makes it easier for the students to make connections to the course material."

"The examples/stories that go along with the notes are easy to relate to the course materials."

"[The strength of this course is] His ability to make the lectures interesting and tell stories that are related to the topic."

"He has great experience in the business world and gives great examples of them in class."

"Dr. Polito is amazing, one of the best classes I have taken at ECU."

"[What would you do to change this course?] Nothing. [Repeated six times in this section.]"

"The course was great!"

Fall, 2016-2017 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"I thought this class was great. Really liked all the examples that were used to help us understand the concepts in this course."

"Thanks for everything Dr. Polito. It has been a great semester! I really appreciate you being so personable with the students and not making this a class where you read directly from PowerPoint slides."

"Best teacher I have had at ECU. I wish he taught other classes."

"Polito is the man! This way of teaching is <u>far more effective than almost all the teachers I have had in the last four years.</u> He doesn't need a textbook. His experience is better than textbook material."

"Unconventional teaching that allows one to think outside the box, and retain what one has learned through many examples."

"I am engaged in class because of how he relates the material."

"He asks lots of questions which keeps us on our feet and helps us to listen."

"I really liked the way that Mr. Polito used a lot of examples to help us understand the topics he covered in class."

"Dr. Polito presents excellent real life examples that pertain to his lectures and course criteria. He uses a different perspective on teaching that I wish other teachers would use."

"Good examples and relevant to real life."

"Teacher engages the students rather than just go over PowerPoint slides."

"It's a good course and good teacher."

"Stories are different and can be interesting."

"[The strength of this course is] coming to class to discuss Operations with Dr. P."

"[The strength of this course is] the professor."

"[The strength of this course is] the professor's straight-forward notes and lectures and study guides."

"Related to real-world examples in order to improve understanding of the material."

"Real world examples make the class topics easy to understand."

"[The strength of this course is] the lectures."

"<u>Dr. Polito is the best teacher I have had at ECU</u> and his style of teaching is good because all the students like his stories and we actually remembers what he teaches. I would recommend him to any student at ECU."

"I love Dr. Polito! He gives so many real-life examples to help me understand the course material. I really enjoy the way he teaches and cares about his students. Dr. Polito always goes out of his way to help his students. He was **one of my favorite professors this semester**."

"[The strength of this course is] learning how to manage people and groups of workers."

"The teacher really seems to know a lot about this field and shows us how the information is relevant."

"[What would you do to change this course?] Nothing. [Repeated nine times in this section.]"

"It is a good course."

"His class is the best and I have talked to friends and they hated Operations but I loved every minute of it."

"I really enjoyed the class."

Fall, 2016-2017 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 3.

"I learned more in this class than any other College of Business course I have taken thus far."

"Thanks for a great semester!"

"I enjoyed this class very much."

"Gonna miss this class!"

"You are the man."

"Great instructor and I enjoyed coming to class."

"Wonderful learning experience."

"Learned the most in this class compared to every other class I've taken here at ECU."

"I really liked the real-world examples that were given. It makes it easier to comprehend the course material."

"Professor primarily used his own notes to teach the class which essentially was like learning out of multiple textbooks/books/research."

"[The strength of this course is] the in-class examples."

"This teacher is able."

"[The strength of this course is] Dr. Polito's experience and knowledge."

"Dr. Polito is a great teacher and gives our class real life examples that are great to relate to the class work. He also understands how to keep the class intrigued. He is not some boring teacher that just reads every PowerPoint slides and all we do is take notes. He keeps the classroom interested while also teaching the material. **Probably one of the best professors I have had.**"

"[The strength of this course is] the teacher."

"[The strength of this course is] the examples that I can relate to in real life and I can use down the road in the business world."

"Real life examples that make understanding material easier."

"Dr. Polito is an extremely well-educated man that I believe is preparing his students for the future in a manner that sticks with them better than that of other educators."

"Dr. Polito incorporated stories which helped to better understand the material."

"There need to be more professors like Dr. Polito. I will never forget some important lessons he has taught me in this class."

"Dr. Polito is always willing to help and is a great mentor."

"The professor truly cares that the students understand his course. He ensures he has proper examples previously prepared before the lecture begins, and that those examples are relatable in order to better comprehend."

"Professor does a great job relating course material to real life situations."

"I really liked how we talked about real-life examples instead of reading through PowerPoint slides. Then, when we needed to be taught the necessary formulas and material they were there and I was able to retain it better."

"He is the one and only teacher I've ever had in my college career that I finally thought was down to earth and saw the world in the way that I do."

"This class was great for learning how to actually apply what we are learning in the classroom to the real world. I wish more classes would do this."

"Great instructor, actually learn real-world information that I can use over my business career."

"Dr. Polito has been very knowledgeable on the subjects taught and has really given an inside view of the real world."

"Dr. Polito has provided me with many great ideas that will one day make me a better leader and businessman. With all my work experience, I found that I was lacking in tools/ideas to truly lead/manage a group of people. Dr. Polito instructed us on many quality ideas that are effective. It was an enlightening course. Dr. Polito brought to light many ideas that I could see from my work experience, but was unable to articulate exactly what they were."

"Interesting lectures."

"Have learned more in this class than any other class in the College of Business."

"[What would you do to change this course?] Nothing. [Repeated ten times in this section.]"

"You're awesome."

"He has done the best job I've ever seen a teacher do."

Summer 1, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Learned more than in any other ECU College of Business course—about actual real world business operations and management."

"Keep up the great job."

"[The strength of this course is] the teacher! he makes this class enjoyable and makes connections with the topics from past stories he's encountered."

"I loved the stories, I think they were really interesting and definitely taught us about operations."

"[The strength of this course is] real life stories to apply to the material."

"Taught a lot of real-world applicable information through a variety of examples. All lessons and examples tied directly into operations management lessons and practices."

"The professor taught us all very valuable lessons that I will never forget."

"[The strength of this course is] the way Dr. Polito teaches the class."

"I learned much more in this class than I have in many other COB courses, I wish I could take this professor for all of my remaining management courses, he is fair and very passionate about the material!"

"Keep up the awesome work."

"Learned more in four weeks over the summer than I have in all other classes combined at ECU. Great professor."

Summer 1, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"Best teacher at ECU! I wish he taught the second Operations course!!"

"Professor Polito is the man!"

"I have learned a lot in this class. <u>Best class taken at ECU.</u> <u>Dr. Polito is the best professor I've had at ECU.</u>"

"Everything he taught does apply to life."

"This course teaches you how a business is supposed to run and it teaches you that it is easier to do things right the first time. "

"[The strength of this course is] the life lessons and business tips that are given in the class."

"[The strength of this course is] that it is actually relevant to everyday life and the business world. I have learned a lot about the operational aspect of business local, nationwide, and international."

"[The strength of this course is] having been told real life situations within business."

"I learned a lot about operations."

"I admire Polito in his belief that college focuses wayyy too much on grades and numbers rather than actually learning the material. I know much more about Operations Management via Polito than I would have ever

learned by just sticking to a black-and-white text like most of my other courses. I can actually engage in conversation about the material we discussed and apply it to my outside life and career."

"You learn not only class and required material but also learn a lot of real life. Dr. Polito is really an amazing teacher."

"The teaching style is engaging and practical."

"Professor Polito taught his students more important things than any book could provide. I feel confident in his work and what I have learned. He is teaching students what they really need to know in the real world. He does not focus on petty work book assignments that will not help us in the future. <u>This class is one of the few classes I can confidently say, I got my money's worth</u>. More classes need to be similar to Polito's. He prepares you for the real world which is what college is supposed to do!"

"[What would you do to change this course?] Nothing. [Repeated five times in this section.]"

"Excellent course and professor. I am really satisfied and learned a lot."

"Professor Polito was a great and knowledgeable instructor and has greatly impacted my educational experience."

"Dr. Polito is a great instructor. He is passionate about his craft and the students he teaches. His goal to have us succeed and it definitely translates into our work."

"Liked this course."

"This is the best class I've taken at ECU."

"Very much enjoyed the course and professor."

"I wish Professor Polito taught the second Operations course. I would definitely sign up for his section."

Spring, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Dr. Polito has provided through instruction based on in-depth experience and real world scenarios. It has been a pleasure to have been taught by an individual with as much clout as he. If Dr. Polito were a NetFlix Original Series, he would have a 5-star rating and would definitely be on the 'Trending Now' list."

"Keep doing what you are doing! It works!"

"Dr. Polito really cares about his students and wants them to get more out of his class than just what is in the textbook. He always makes sure to involve his students in his lectures. Great professor!"

"Great teacher."

"Easily the best class I have had at ECU. Mr. Polito makes discussion fun and it is very easy to get involved. I recommend it to any business student."

"Awesome professor!! Great at using real life examples of the course content."

"Great teacher. Thoroughly enjoyed this course!"

"Life examples were very beneficial."

"The course was actually interesting. Probably <u>one of the most interesting I have taken my four years here</u>. Dr. Polito's stories kept me very engaged throughout the semester. Great way of teaching!!!"

"Shows examples of well-run companies and examples of poorly-run companies."

"Great teacher."

"Teaches real life tools and advice for the business world."

"[The strength of this course is] how Dr. Polito teaches us the information. He is very knowledgeable since he has ACTUAL real world experience!"

"Great real world knowledge."

"It highlights the importance of managing a workforce or group depending on whether you are looking for more efficiency or more effectiveness. Definitely a good course because the professor gives real life examples."

"You can tell he definitely has experience in the field and knows what he is talking about. His teaching tactics are less lecture-based but it's cool that he is able to veer off topic but still relate it to the overall objective. I like that he tells interesting stories about his experiences and then links it back to the material being covered; it's better than just sitting here copying from a PowerPoint."

"Instructor related to students and real-life experiences to help better our understanding of the course material."

"[The strength of this course is] the professor for sure. Dr. Polito makes the class interesting."

"Dr. Polito has a strong passion for teaching his students real world applications in operations management. Dr. Polito made it exciting and interacted with all his students."

"I loved the real life stories Dr. Polito told everyday. It made class interesting and fun to be a part of."

"Professor Polito is an awesome teacher who makes the course very entertaining."

"Professor had engaging stories to tell which related to each topic of material. Therefore the class would never be boring or uninteresting. All the material for quizzes and exams were given beforehand to prepare the students for them. If students attended the previous class there is no reason as to why they would do bad on the quiz/exams."

"[The strength of this course is] being told stories, making content relatable and understandable rather than learning directly out of the book. He simplifies the content making it easier to retain."

"The strengths of the course would have to start with how awesome Dr. Polito is. He doesn't just teach material, he gives interesting real life examples of the industry. Awesome class."

"Polito is a great teacher who all students love."

"Great atmosphere and great professor. He cares that you learn what's going on in the real world and what kinds of things students will be faced with."

"He put a different perspective on the course in a more real world manner."

"Dr. Polito, presents the material in a comfortable style that, although feels less traditional it is effective with many examples pulled from everyday real world scenarios."

"Has a different approach when teaching which was refreshing."

"[What would you do to change this course?] Nothing. [Repeated ten times in this section.]"

"Thought the course was very beneficial."

"Have Polito teach every section."

"Great professor with a lot of real world experience. Always made the class interesting with lectures and made sure assignments were clear and easy to understand."

"Overall very intriguing."

"Awesome class."

"He is the man."

"Wonderful class and wish I could take it again. Engaged me and kept my interest every day."

Spring, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"I enjoyed the course."

"Best class and teacher I have had at ECU."

"The professor has a lot of experience and knowledge that he has brought into the classroom."

"The course teaches students to understand that there is more to running a smooth operation than just understanding the numbers."

"Dr. Polito gives a lot of personal knowledge behind the course. He compares a lot of real life examples to the material that is covered."

"His teaching methods are by far the best I have seen at this institution. <u>I learned more in this class then I have in any other class taught here.</u> I honestly wish more professors taught like Mr. Polito."

"[The strength of this course is] everything you learn can be applied in the real world."

"The information was very fun and really taught me a lot about operations and how to properly manage."

"Gives a good understanding of supply chain and operations management."

"The way the information is presented is memorable!"

"The professor did a great job explaining using real life examples."

"[The strength of this course is] the way real life situations are connected with terms and concepts."

"[The strength of this course is] the teacher, for sure."

"Very engaging—not the type of class where you zone out and count down the minutes till class is over."

"The examples Dr. Polito gives us in class helped to visualize the concepts of the course. They also made it easier to remember the concepts as well."

"Loved this class. Kept me intrigued."

"The course teaches me a lot of valuable information and not just a bunch of filler. Each thing that he talks about makes sense and can be applied to the real world."

"The professor is motivated to teach the students and it shows. There are real world examples we learned about that will forever be beneficial to us no matter what field we go into."

"The course is actually engaging and not a complete stress consumer."

"This class is great on giving you knowledge of how to organize and manage systems and supply chains."

"[What would you do to change this course?] Nothing. [Repeated eleven times in this section.]"

"Best professor I've had."

"This course gives a different perspective on teaching that I think shows that business is not just a boring career."

"I thoroughly enjoyed Dr. Polito's course!!!"

"Prof. Polito has an unconventional teaching style but he teaches the material in a way that makes it stick. I think he did a great job."

"You are by far my favorite professor. Keep up the good work and hopefully I can take another class that you teach."

"Dr. Polito is a great teacher and his class is very fun and informational."

"Great professor!" [Repeated twice in this section.]"

"Enjoyed this course! <u>Learned more concepts in this course than any other</u> because of the way the content was taught to us. More professors should be able to connect real life situations with the content they are teaching."

"I love this class."

"The professor has a different teaching style than some students may be used to. If anything this is an awesome thing. This is the most memorable class I have had in my three years thus far. Students who do not do well in his class or complain are almost certainly the ones who never show up for class. He is a good teacher with real world experience and those of us who come to class regularly are always prepared for the quizzes and tests. So much respect for him and his teaching style, wish there were more teachers like him at ECU!"

"I really enjoyed having this professor. It is clear that he genuinely cares about the students and is passionate about the course."

"Mr. Polito, I have to say, is <u>one of the best teachers I have ever had</u>. ... He is honestly one of the most valuable professors at this school. Instead of trying to make me learn through boring assignments that I'm not interested in, he told us about real life stories that had more value than any assignment I could have done. $\underline{\underline{I}}$ <u>learned more in this class then I have learned in any other class here at ECU."</u>

"I enjoyed the stories Dr. Polito told during the semester ..."

Spring, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 3.

"Awesome instructor—who is not a PowerPoint reader—and applies real life situations to the concepts discussed in class. He is also someone who has lived what we discussed in class."

"Great, enthusiastic teacher overall. Takes a personal approach in teaching that really helped me learn in the course."

"Dr. Polito is the real deal. I wish he taught all of my Operations courses. He teaches us what we really need to know. I hope he can continue to teach other students all the things he's taught me. **One of the best professors I've ever had.**"

"Dr. Polito is an excellent professor and has designed his course to meet everyone's skill level. I would rank him as my #1 professor in this semester."

"It was such a pleasure having you this semester. I've learned so much in this course. I love the way you teach. You made every concept relevant to real-life situations, which made it so much easier to learn and remember. I am going to miss ya! But no worries, I will come visit you next year! Thank you for a wonderful semester!"

"Best professor I have had at ECU. Taught me real life lessons. Learned more from you than a book could ever teach me. Thank you."

"Dr. Polito is the man! Give this man a raise!"

"Polito is a realistic professor—and I appreciate that. Thank you!"

"Great professor. I have learned a lot in this class."

"Dr. Polito puts the context into a perspective I can easily understand."

"[The strength of this course is] it relates to real life experiences."

"The class is extremely easy and yet I felt that I actually learned a lot about how businesses work and run."

"The stories that he tells are not only interesting but teach a lesson."

"[The strength of this course is] the real life examples applied to course content and not rigorous imaginary bs or just textbook textbook textbook."

"[The strength of this course is] the way in which the class is taught."

"Great professor and teaching style! This wisdom will be very helpful in my career."

"[The strength of this course is] the ability to learn while comparing it to real world situations."

"Friendly environment allows for good discussion."

"[The strength of this course is] hearing real life examples that were relevant to the course."

"[The strength of this course is] the interesting way that the course was taught."

"Easy to understand."

In this course, every major topic was related to real world examples."

"[The strength of this course is] course material and the professor's presentation of it."

"He has a different way of teaching but it is engaging and I understand the material."

"You actually learn a lot of real world experience instead of things in a textbook like other ideas."

"[The strength of this course is] connecting Operations to real life situations."

"[The strength of this course is] learning through story-telling."

"Dr. Polito should teach every section of this class. He knows what we really need to know about Operations. I wish more teachers were like him! I actually feel like his class was well worth my time and I cannot say that for most!"

"The strengths of this course is definitely the style. <u>I've learned more information in this course than almost any other course I've taken here at ECU.</u> Polito relates all of his teachings to the real world which makes theories and concepts ten times easier to learn, and they stick with you. Excellent teacher, excellent course."

"<u>One of the best instructors I've had at ECU.</u> Genuinely cares about every student and will go out of his way to help."

"The stories that were told were extremely beneficial. The videos, pictures, and slides also helped as well."

"[The strength of this course is] the professor."

"Dr Polito re-enforced the concepts of the course without making the course overwhelming with information."

"[What would you do to change this course?] Nothing. [Repeated eleven times in this section.]

"Course was great."

"All courses should be taught by Professor Polito."

"Polito is a very good teacher. Taught us course material and life material. Give this man a raise."

"The professor taught what was necessary and beneficial to the success of future business leaders and I commend him for that."

"Great overall course, even better professor."

"Honestly <u>one of my favorite professors.</u> He really puts everything in perspective and gives life advice that other professors don't tell you. He actually wants to know his students."

"One of the best teachers I've ever had."

"Dr. Polito relates to students and keeps them engaged throughout every class. <u>Hands down one of the best professors I've ever had.</u> I have thoroughly enjoyed this class. I'll definitely miss him!"

"Overall, I loved the class. I enjoyed going to it and listening to the professors stories. I learned a lot in the class."

"Dr. Polito has been my favorite professor so far at ECU. I feel like I learned more in his class than any other class that I've taken. I will be recommending other students to take his class if given the chance."

"Dr Polito is an excellent professor. He made all the course concepts seem like a common sense approach for operations and supply chain management."

Fall, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 5.

"The instructor uses real life examples to make 'textbook' materials easier to understand."

"The course is fun."

"Was able to relate real life stories and events to the material we were learning. I was able to grasp a better understanding of the topics Dr. Polito taught this way."

"[The strength of this course is] gaining real world knowledge from Dr. Polito's ability to integrate his experiences into the lessons."

"Dr. Polito seems really passionate about his teaching and making sure we take something significant out of his lectures."

"The professor enjoys teaching and interacting with students. He gives useful life stories and examples to help students understand concepts. His class was always very interesting."

"[The strength of this course is] the instructor's real-world examples."

"The professor doesn't just simply teach material, he applies real-world knowledge to this course and uses his stories to truly drive home his points."

"I loved the stories and examples and learned so much from the experiences shared."

"Dr. Polito related real life experiences to the course material."

"The teacher made a topic I would never have been interested in into something interesting."

"[The strength of this course is] that it is interesting and the professor definitely makes the students get involved."

"[The strength of this course is] that it engages students."

"[The strength of this course is] the real life examples."

"Real life examples were beneficial to the understanding of concepts. The key idea blue charts were helpful to discuss material. Very engaging whether it was when students were called upon or when students would volunteer."

"The instructor taught me life lessons that can be applied outside of the classroom."

"Dr. Polito is very passionate about his subject and he has a lot of real-world experience to fall back upon."

"[The strength of this course is] the stories and examples that will benefit me in the long run."

"[The strength of this course is] learning things outside of the textbook such as his examples; learned through real life experiences."

"Really explains how a company should be run and operated."

"[What would you do to change this course?] Nothing. [Repeated five times in this section.]

"I thoroughly enjoyed this class."

"I did like the stories & examples at the beginning of the course and I did feel like they will benefit me in the long-run."

"Dr. Polito is great."

"Dr. Polito knows exactly what information students need to know from the book and lesson plans to succeed in the world of business as well as in life. He has a vast experience and wealth of real world knowledge (along with his several degrees as well)."

"Dr. Polito engages students with the real-life scenarios he has faced along with their integration into his lesson plan. Bottom line, he is a motivator who inspires his students to engage and to problem-solve. <u>He is the kind of professor that every venerable College of Business in America should seek</u> to, not only instruct students, but properly learn the nuances and gain a better understanding of what Operations Management really is."

"In the future, I will look back on the things I have learned in this course."

"... the stories & examples are great and I enjoyed them ... "

"Polito's the man!"

"Polito is great at getting straight to the point in the course material, the test material, and the final exam material."

"Learned a lot of valuable information in this class."

"I have learned more from the way Dr. Polito teaches than in most of the classes I have taken at East Carolina University."

"Great real life examples of how operations ... management should be conducted. Classes are interesting and professor is extremely helpful with any questions."

"Dr. Polito really made the material very understandable and opened my eyes to how operations of the companies I work for in the future should be run."

"It's been fun!"

"Great guy! Had a great time in his class!"

"Great professor! Dr. Polito made a boring subject into something I will really remember for the rest of my life. I even have a "Polito's Choice" list of all the things he gave good reviews. Keep up the good work and don't let the 'bla-bla-flah' get to you."

Fall, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 6.

"[The strength of this course is] the teacher."

"[The strength of this course is] Dr. Polito's teaching style."

"Dr. Polito has a great teaching style. More people should adopt it. He really knows how to relate to our generation."

"[The strength of this course is] Dr. Polito's real-life comparisons."

"Cool guy."

"Real world experience and valuable lessons."

"Good teacher."

"Real world knowledge, memorable lessons/examples. Great instructor."

"Having the ability to hear of situations from someone who has experienced them first is eye-opening. It allows students to see a glimpse of the real world and how Operations Management actually works."

"Intelligent teacher."

"Expansive knowledge on operating a business."

"[The strength of this course is] that Dr. Polito genuinely cares about the students learning things that they will benefit from in the future."

"The professor actually 'teaches' with a great deal of real world experience."

"I definitely learned a lot about operations and how to effectively run a business. I also learned what to look for in other businesses that could predict their future patterns (and outcomes). When I see news now I can often relate it to some of the stories and examples the instructor shared."

"I learned a lot of real world applications of operations and management in general. There wasn't a lot of fluff that was just meant to help us pass a test. We learned information that will help us become better businesspeople in the future."

"[The strength of this course is] the teacher."

"Great teacher."

"There were a lot of real-world examples. (The instructor is) very knowledgeable in the course content. Interesting lectures."

"I think that Dr. Polito did a great job making the content of this course relatable, interesting and memorable."

"Dr. Polito puts the materials of this course in real-life perspective through his experiences and actual examples. He makes the material easy to understand."

"Explanations using real-life situations and how we can properly deal with them."

"Very good."

"I can especially relate to the topics about the automobile industry and apply them to several real-life situations."

"[What would you do to change this course?] Nothing. [Repeated ten times in this section.]

"... a few important lessons during the semester but they are more than I learn in some other courses."

"He has a lot of experience in the field and tells his stories in a way that relate back to operations management."

"It's perfect."

"Dr. Polito is a great teacher."

"I loved it."

"Dr. Polito, you are the man. Keep [it] up ..."

"Teaching was unorthodox but it definitely worked!"

"Great person!"

"Good class."

"Dr. Polito is the man! One of the best professors I have had while attending East Carolina University!"

"Enjoyed taking your class, Dr. Polito. Thank you for all of your stories and examples and the key idea blue charts. I am thankful for not having to take yet another class devoted to equations. You've experienced it first-hand in the real world and I thank you for sharing it with me."

"One of the best teachers I have had here at East Carolina University."

"Polito is the man!"

"Interesting and funny professor. Enjoyed the class."

"Great professor! I think it's important to have professors like this in the college, to create lasting strong professional relationships."

"Great class! I learned a lot from Dr. Polito."

"You are the only instructor at East Carolina University that remembered my name, others did not bother to care. I will remember lectures from your class while I have already forgotten information from those other number-crunching courses that I would not use in the future."

"Dr. Polito has an out-of-the-box teaching style that more teachers should adopt."

"Good class. I highly recommend it."

"This has been a great semester for me. You are a great teacher that I learned from and I really enjoyed having you as my teacher for this course."

Fall, 2015-2016 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 7.

"Great real life examples that allow us to relate the material to our lives and get an overall better understanding of the information presented."

"Teaches you material that will actually be used in the real world and gives you strategies on how to improve business operations."

"Gave the class examples that helps us relate to it and remember the material."

"Dr. Polito keeps students engaged."

"[The strength of this course is] Dr. Polito's stories."

"[The strength of this course is] learning how operations work in the real world."

"It was fun to learn."

"Good class."

"Dr. Polito expresses the material in ways that only a few professors at East Carolina University do, using real situations, historical fails and personal experiences. No book can teach that. **One of my favorite classes** and I always looked forward to daily topics."

"[The strength of this course is] the pace of the course, that allows students to follow along."

"The stories and examples he tells are really interesting and get you to understand the material in a way that is fun instead of just lecturing the whole time."

"The class was taught much differently from any other class I have taken. What made it so successful was that I actually enjoyed attending the class so I learned much more than many other classes. This class is not one that students just study for the test and then forget the information later. It applies to real life and the way it was explained will stay with students forever. Great class!"

"Well taught material that is easy to retain."

"Easy to learn, applies to real life."

"I learned the most information from the lecture notes as well as the instructor's stories and examples that were usually engaging."

"It is a fun learning environment and Professor Polito is awesome."

"Dr. Polito teaches real world stuff."

"This course gives you insight into how companies make their decisions about their products and how they produce them. And also how companies can be as efficient and effective as possible."

"[What would you do to change this course?] Nothing. [Repeated eight times in this section.]

"Great instructor."

"Dr. Polito knows what he is doing."

"Thanks for a great class! I thoroughly enjoyed it and your philosophy that learning should not be painful but that it can be fun and relatable."

"Dr. Polito has a different teaching style ... it really worked for me. His stories and examples regarding fundamental principles of Operations Management really helped me grasp the concepts."

"Dr. Polito is the best professor I have had at East Carolina University."

"I loved Dr. Polito's stories because his real world applications allowed the concepts to stick with students." He is extremely easy to understand and I would take another class he taught if I could."

"My first impression of Dr. Polito was that of an intimidating angry Italian somehow connected to The Mafia. He certainly changed that with his jokes, charm and friendliness."

"I enjoyed coming to your class because you made fifty minutes seem like ten. Merry Christmas!"

"Dr. Polito is one of the best professors I've had since being on the ECU campus."

"Overall, I feel as though this course taught me what I needed to know about Operations Management."

"You rock!"

"This was my favorite class. It made me re-think what I want my career to become."

"Thanks for a great year."

"Your stories and examples make it easy to understand concepts. Class was a 'no pressure' atmosphere."

Summer 2, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Great teacher. Real life experience that relates to the course. Easy to follow the material."

"This course has taught me a lot about the operations of every type of company/corporation."

"Dr. Polito is the man! <u>Hands down the best teacher I have ever had. THE BEST. UNDERSTAND</u> ME. THE ABSOLUTE BEST."

"[The strength of this course is] the real life stories."

"[What would you do to change this course?] Nothing.

"[What would you do to change this course?] I wouldn't change anything about this course. He is a fantastic professor and made learning interesting and fun."

"[What would you do to change this course?] Not a damn thing. His style of teaching and his experience is real. I wish every class had a Polito-esque teacher."

"Fun class, great teacher."

"Dr. Polito, keep doing what you are doing. You are giving us real life experiences and helping us to become business leaders who will actually give a **** about the companies we work for and the customers that we will someday serve. You are make the world a better place, starting in the classroom. I really wish every teacher had your style and passion."

"Keep Polito. <u>He's your greatest asset in the College of Business</u>. <u>One of the best classes I have taken so far.</u> Learning is very easy with Dr. Polito!"

"One of the best instructors I have had in college!"

"Gave many interesting business stories that were very informing and helped me learn ..."

"Great class. Great teacher. Learned better business ideas and concepts from you than any other class I have taken here."

"He is a great professor who makes learning fun and interesting."

Summer 2, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"The professor is very good at putting his personal life experiences into his lectures. They actually are helpful and he gives real world advice to his students."

"The instructor made this class very enjoyable."

"[The strength of this course is] the real-world knowledge."

"[The strength of this course is] the professor."

"Dr. Polito presented a multitude of real world examples to back up the main course concepts then drilled those concepts into our memory by different stories and examples that all pertained to his core objectives."

"[What would you do to change this course?] Nothing. [Repeated four times in this section.]

"Very good professor. Easy to understand and he makes his class setting such that students can really enjoy learning."

"Great guy."

"I got a lot out of the class."

"<u>Dr. Polito is the best professor I have ever had here at East Carolina University</u>. I feel like I have learned more and that he valued me and all of his students (even the apathetic ones) <u>more than any other class or professor I've had so far here at ECU."</u>

"Great teacher. Inputs real-life scenarios to teach concepts."

"This is the best class I taken at ECU. I've learned more from Dr. Polito than anyone."

Spring, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"The professor provides real life experiences that directly correlate to the material being covered at that time. This helped tremendously. I was able to retain the concepts and terminology this course is intended to provide. The professor, with his ability to maintain everyone's attention and curiosity to learn more, makes learning that much more enjoyable here at the College of Business. I would gladly take another course taught by Professor Polito. He's definitely the top strength of this course."

"I liked the real life examples. Connecting the material to recent case helped to understand the concept better."

"[The strength of this course is] the professor's teaching methods."

"[The strength of this course is] the stories the professor told."

"[The strength of this course is] the real world experience and examples."

"Tony Polito is a very smart guy."

"With Polito you learn so many ways the course actually applies to the real world. He has multiple examples for ever concept and term throughout this course which makes things one million times more easily understood and retained."

"The professor is very intelligent and knows a lot about the industry and management. He has had a lot of experience and I thought he had valuable information to share with the class."

"Polito shared personal stories and examples about operations management problems he had experienced and we learned from them."

"I think Professor Polito was an excellent Operations Management professor. He continuously used real world experience in his teaching methods and I think I learned more that way instead of him reading off of a PowerPoint every day."

"[The strength of the course is] the pace of the class and the way he explains the material with great examples."

"Dr. Polito presents the material in a different way which helps the students retain the information better."

"Encourages critical thinking."

"The strength of the course is learning how to relate course information to real-world situations."

"[What would you do to change this course?] Nothing. [Repeated six times in this section.]

"Polito is GREAT! The man loves business, and he loves what he does. But, most of all, he loves the students. He's constantly seeking to make a connection that will keep them interested in the topics discussed, the course, and the field of Operations and Supply Chain Management."

"Dr. Polito is the man!"

"Dr. Polito is awesome; I wouldn't have wanted to take this course with anyone else. He was very engaging with lectures and class discussions and could always apply real life experiences that he'd had to production and managerial scenarios from an OM perspective. Lecture notes were also very detailed and thorough so that I understood the information and formal language of the course. This is one of my favorite courses I've taken at ECU!"

"<u>Dr. Polito was by far my favorite Professor.</u> I absolutely loved his class and always looked forward to attending it. I also learned a lot of real life situations from his experience in the business world. I can honestly say that <u>I learned more out of this class and I learned things that will stick with me throughout life more so than any of my other classes."</u>

"I would recommend Professor Polito to anyone that has to take OMGT 3123 and I wish I could have taken him for 3223 as well."

"He knows this course like the back of his hand and really good at teaching the class material."

"Great professor!"

"Good teacher."

"Important & interesting concepts taught in class."

"Instructor had great ways and examples to explain course materials clearly. Very helpful and concerned about having his students succeed."

"Give this man a raise! \$ \$ \$"

"I enjoyed every class discussion we had because it helped me think of my future career in management and allowed me to see how certain situations applied to real life examples. This was one of the few classes at ECU that I have taken that I enjoyed asking questions because I felt I fully got the best answer and I understand so much more because of this course."

"I really enjoyed this class and I learned a lot. You are a great teacher and by far one of my favorites."

"Created a fun learning experience by telling various stories about operations and supply chain management."

"You're the greatest!"

Spring, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"[The strength of this course is] the professor's way of teaching and applying real life situation to the concept that it was pertained to in lecture notes."

"Understandable and not demanding."

"Dr. Polito is very engaging and gives real world examples that he has personally experienced to relate to the concepts he teaches in class. All around a nice guy and I agree with his views about teaching and his teaching style."

"His stories ... the concepts that were discussed in his stories helped me to understand the material when it came to test and quiz time. Great way of teaching actually, to hear real life accounts of what was being covered in the course instead of taking notes for and entire hour and a half. Was actually very helpful in my understanding of the topics."

"The material, for me, was very interesting."

"[The strength of this course is] the professor's describing of very complicated material into layman's terms so that everyone can understand the material."

"[The strength of this course is] the professor's real world applications of concepts taught in the course. They really stick with you."

"The teacher is very good at applying real life situations to the course material."

"Lots of real life examples to learn from."

"[The strength of this course is] ... everything! The professor teaches real life scenarios that will help us for the future."

"This is the first course in the business program (outside of the BUSI courses) that taught me a damn thing about how the business world works. Not shoving formulas and stuff like that down my throat. I am going to remember things I've learned in this class for the rest of my life."

"The teacher has a lot of examples and real life stores to bring to the class."

"Very informative. Ties into real world experiences."

"I feel like the strengths of this course are the personal experience of the professor. He gave a lot of insight from personal experiences that made a lot of sense."

"He makes the content very relatable."

"Learned a lot of real life examples on how to be successful."

"[What would you do to change this course?] Nothing. [Repeated eleven times in this section.]

"... your teaching method is great."

"I enjoyed the entire class."

"Professor Polito is a great professor, and his way of teaching the course was unusual but fitting....I learned a lot in his class ..."

"Great professor!"

"Very interesting professor."

"Awesome professor."

"Great time in class this semester. Thank you for not being some stuck up Ph.D. who is more concerned with shoving some theory or formula he is working on down our throat. I am going to remember a lot of this stuff and how I can apply it to the real world unlike some redundant spreadsheet formulas. You've provided us with intangibles that I won't find in a text book or PowerPoint."

"Best professor ever!"

"Very good teaching. I gained a lot from this class."

"Enjoyed this class a lot."

"Great teacher."

"Polito is a great professor."

"Many lessons well taught. Learned a lot geared toward real life."

"Great teacher. Learned a lot about real world things. Very casual class. No stress."

"... your stories and insight have taught me a lot more than reading information from a book ever could."

"Polito is a good teacher who really cares about students' well being. He is extremely knowledgeable in his subject and is able to make difficult terms and concepts into a way that each student can understand."

"Quality teaching and enthusiastic. Enjoyed course very much."

"Unorthodox approach but has made it enjoyable and has taught real-world applications that I will take with me in the future."

"I wish I could take this class twice."

Spring, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 3.

"Dr. Polito's stories are interesting."

"Very informative and learn a lot from Mr. Polito. He gives real life examples that can be carried on for a long time."

"Useful information."

"Professor Polito used real life experiences to explain the information. That made me better understand the material. I felt that this was a great way to teach."

"The way Dr. Polito teaches the course helped my understanding of the basic principles ..."

"[The strength of this course is] real world application."

"[The strength of this course is] using real life stories in order to relate it back to the subject which makes it easier to remember the material needed for success in the business world."

"The professor cares about the students and gives all real world examples."

"Dr. Polito really taught me a lot about the business world and operations management. His first hand experience and teaching was very easy to understand."

"The style of class was unique, yet very engaging. <u>This has been my favorite class while here at ECU these last 3 years</u>. Dr. Polito teaches you above and beyond what is taught in books. His life lessons help you better prepare yourself for how to deal with issues that may arrive."

"Taught important information we will need in the business world after we graduate."

"Polito is a great teacher. He understand students and relates topics to real life every day situations."

"[The course] helps students get introduced to the concepts of operations and supply chain management very well."

"Very well instructed."

"The ideas that you learn from this class will not only remain with you throughout your 4 years at college but will remain with you throughout life."

"Learned a lot. Good examples related to real life. Interesting."

"[What would you do to change this course?] Nothing. [Repeated four times in this section.]

"I believe that the structure of the class could change slightly, but not too much."

"Great class, even better teacher!"

"Polito made the course information more interesting. It was easier to learn when he talked about his past experiences with businesses, rather than just reading facts out of a textbook."

"I really enjoyed this class! Professor Polito made it very interesting!"

"KEEP TEACHING THIS CLASS! Hopefully the lovely men upstairs realize that you are a great instructor, [that your] teaching methods may be unorthodox but I understand and can repeat what I was taught in this class."

"Although Dr. Polito has an unconventional way of teaching, I learned a lot in this class. He trained us to notice the operational mistakes that companies make and to see how they could be fixed. Practical application, to me, is more important than memorizing formulas and he delivered in that area very well."

"Great teacher! Really has a passion for teaching his students realistic information that we will use in the future. Wants his students to succeed."

"Great Teacher. One of the best I've had since being at ECU."

"Polito's teaching style was very unique and really helped students to understand the material and how we can use it to benefit us in the business world."

"Cool!"

"Overall very impressed with the class and the teaching styles of Mr. Polito. He relates topics to actual issues that come in business. It is knowledgeable information and definitely not a bunch of blah blah flah flah."

"I feel Dr. Polito knew what he was talking about and had a good handle on the material. <u>It was one of the more interesting courses that I have taken in my time at ECU.</u>"

"Great class !!"

"Fun class. Learned a lot."

Fall, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 5.

"Keep up the good work!"

"I enjoyed your teaching methods. I think that I will take away more from this class than if I would have just written down boring PowerPoint notes ..."

"This was a great class and I definitely learned more than I thought I would. I have a better understanding of so many topics covered in this class."

"While Dr. Polito teaches in a way no other teacher has, I feel his methods are still effective. I have taken much out of this class."

"Very good teacher because the unorthodox way in teaching us about Operations Management with stories made me learn and understand very well."

"Mr. Polito has a passion for teaching Operations Management in a way that is going to be informative, but also in a way that will be useful in the field."

"[The strength of the course is] the instructor's knowledge regarding the field operations management."

"Dr. Polito relates all the material to real life examples and his experiences."

"[The strength of the course is] Dr. Polito."

"Pretty interesting material and helps you understand business from a different perspective."

"The professor was outstanding."

"The teacher is really engaging and is good at grabbing the classes attention."

"Dr. Polito did a good job presenting the material in a understandable way. He incorporated many life stories into his lectures which made the material even more engaging."

"Fun class, not dull like the others, creates a good atmosphere. Learned a lot."

"Great teacher."

"Dr. Polito showed great enthusiasm for this course and interpreted the text in a way for us to understand easier."

"I really enjoyed the real life situations my professor related back to the material we were learning."

"In this course, I have learned great operations skills that I may not have heard anywhere else."

"The strengths of this course is the teacher's real world experience. He is able to apply management principles to real life examples and this strengthens the student's understanding of course material."

"[The strength of the course is] The way the professor interacts with everyone in the class. He gives a really clear and thorough explanation of all topics covered in the class."

"Dr. Polito has a different style of teaching that I find refreshing. Rather than cram concepts down your throat he presents the material in such a way that you will be able to remember the principles years from now, because he told a story or he made it relatable to everyday life. I feel one of the strengths of his class is his unique lecture style that makes learning the material enjoyable."

"Great insight and GREAT INSTRUCTOR."

"The teacher explained the material well and gave great work experience examples."

"[What would you do to change this course?] Nothing. [Repeated nine times in this section.]

"Great class!"

"I've enjoyed having Dr. Polito as an instructor and I've taken a lot from the course."

"<u>Dr. Polito is one of the greatest professors I've ever had</u>. He breaks down difficult concepts so students can better understand them and relates them back to every day examples. <u>Hands down one of my favorite professors at ECU so far!</u>"

"Excellent teacher just has a different teaching style."

"Overall class was fine."

"Dr. Polito has different style of teaching compared to the other professors here at ECU. While it seems uncomfortable at first, after understanding his methods of teaching it became very enjoyable. If Dr. Polito was to teach other courses I would very much enroll in them.'

"Great professor!"

"Dr. Polito is a great teacher! Keeps you involved and learning."

"<u>Dr. Polito is perhaps one of the best professors that I have had in my two and a half years here</u>. He is a great teacher and I am going to take away a lot from his class. I came into this class knowing basically nothing about operations and supply chain management and I am leaving with a much greater understanding of many operation principles."

"Dr. Polito is brilliant and his lectures will stick around for quite a while."

"Best instructor I've ever had."

"The professor did very well at keeping the material interesting and engaging. One of the most interesting intelligent professors at the university."

Fall, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 6.

"Polito's approach to teaching, although deviating according to some, creates a customized level of understanding through his sharing of 'real world' examples, stories and experiences. His teachings were ones that will be difficult to forget even into my later professional years."

"Dr. Polito is a very effective professor and is expert in his discipline. I know that What I have learned in this class, I will never forget and I will use it as I move on into my professional career."

"I really enjoyed this class because it is not like the other ones I sit in all day. I liked the stories and not having to learn from PowerPoint slides for 50 minutes. ... Overall, I think you are great and really enjoyed this class and I will be recommending it to my friends in the Business School. Thank you!"

"Dr. Polito is engaging and knows his topics well. He is talented at using stories, real life examples to demonstrate why businesses succeed or fail."

"Best stories ever told."

"Great professor. I learned a lot. Most effective professor I've had in the 2.5 years at ECU."

"Would take you again if I could."

"<u>Dr. Polito has by far been my favorite professor during my time at ECU.</u> As a professor he is more concerned with teaching you principles that you will definitely use outside the classroom rather than things you just run through just to get it over with. Not only that, but his teaching style is extremely effective. The lessons stick to me due to his providing real world examples and anecdotes. Would take Dr. Polito again and again."

"Dr. Polito, you care about your students. People our age value that more than you'll ever realize. Keep it going big man. (Signed)"

"Teaching the 'whys' of business really helps to understand the concepts. One of the main reasons why students disengage from a class is because they see no use for the information they are being asked to learn. Good job, Dr. Polito ... "

"Out of all my classes, this class I have already seen myself apply it to real life. <u>I've learned/retained way more through the stories you've told than through my other classes</u> reading textbooks and going over PowerPoint slides. Keep your class how it is. It rocks!"

"I believe that Dr. Polito's non-traditional story-telling approach to this class has made the course more interesting and his illustrative real-life examples have been more effective than a textbook or PowerPoint slide ever could be."

"Love the way he teaches. The examples displayed in class are very helpful."

"This was a great class to take with Dr. Polito. His teaching skills assisted me in learning the material ... overall great instructor."

"Dr. Polito is a great professor, and taught the material in a way that the whole class understood."

"Dr. Polito is the strength of this course. He knows how to relate the material to real world situations so we can visualize how all the processes and management decisions affect businesses we use everyday. Great course!"

"Dr. Polito utilizes real-life 'stories' that bring management successes and failures in various cultures, and various businesses to be very clearly understood and easily remembered. Dr. Polito also incorporates 'memory questions' during his lectures to remind us of previous lessons and how they all fit together."

"[The strength of the course is that] it teaches a lot about the real world."

"[The strength of the course is] the teacher."

"Very interesting, easy to understand."

"The way he teaches us really allows us to understand the topics and apply them to really world situations."

"Dr. Polito is one of the most interesting and exciting teachers I have ever had."

"I have learned life long lessons and material that I will remember outside of class and use in the future."

"Gives a real understanding of how businesses actually, operate. Teaches us theory of constraints and the fact that numbers can't think!"

"Dr. Polito's stories related to the content made what would probably be a boring course a lot more interesting."

"That it is finally not a course taught from PowerPoint slides that come with the textbook. I will remember his stories and examples for when I am in the work place. He was great."

"[The strength of the course is] him giving real life examples, helps with my learning."

"[The strength of the course is] the way he teaches the class."

"Gives you the inside scoop of how businesses think when making decisions."

"Loved the stories. Feel like <u>I have used the knowledge I have learned in this class more than I have ever used in any other class</u>. I already see myself referring back to this class in the real world more than anything else. The way this class is taught makes students stay engaged and the examples are so relative to real like that students can actually understand the information without studying for days."

"Real world stories and examples of each concept. He delivered the material in a way that I shall not forget it."

"Very practical lessons are taught that I know I will use in the real world. Dr. Polito had a great degree of clarity with his lessons and gave excellent examples."

"[The strength in this course is] the teacher's ability to explain real life scenarios that we will face in the work force."

"Dr. Polito teaches concepts via stories, which helps tremendously in understanding the material. By answering the question "why do we study this" before the students ask, students now have reasons to learn because they care."

"Great interaction in class."

"I feel that the strength of this course was the professor. Dr. Polito is a great instructor."

"[The strength in this course is] Dr. Polito's knowledge and teaching style."

"This course is a great way to learn how to assist business growth and productivity. I love attending this class."

"[What would you do to change this course?] Nothing. [Repeated nine times in this section as well.]

"Let Dr. Polito write the curriculum that would truly prepare this generation of graduates to be successful managers. Instead of just teaching the same old Western teaching that has contributed to the downfall of U.S. dominance in business both at home and globally. Let Dr. Polito write a new textbook for helping to recover management quality in America ... one semester of business students at a time."

"[The course] was very helpful."

"This course was great!"

"Dr. Polito is passionate about his work and subject and portrays this on a everyday basis in class. This really gets all the students engaged."

"If "traditional" Western management teaching were working, the U.S. would still be leaders in business management and producing quality products. Instead, tired outdated teaching, is leaving the U.S. at the rear of the pack with Japan taking the lead. America is losing (has lost) her edge largely due to her management practices and teaching. We NEED change. We NEED real life management stories that clearly define what has caused this country to lose vigor and leadership in management and in quality production, and the management methods that will restore this business practices and help to restore the U.S."

"Polito cares about the students."

"I really enjoyed this professor's style of teaching."

"Good teacher, would take him again."

"Polito is the best."

"Thank you for being a wonderful professor! I have learned so much from you!"

"<u>Dr. Polito is one of the best professors I have ever had!</u> ... I have learned more from his stories than I have ever could have learned from textbooks and flashcards."

"Great class and enjoyed him as a professor."

"Great teacher uses awesome and helpful examples."

"This professor means well and has a lot of valuable information and stories to tell ..."

"Polito rocks!"

Fall, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 7.

"Keep this class just like this! I am really going to miss your class. Enjoy your break!"

"Overall I have enjoyed this class."

"Awesome teacher with real life examples which is why I like his style ... Great teacher overall."

"I was happy with Dr. Polito's style of teaching. He helped engrain important concepts in our heads."

"I like Dr. Polito's approach to Operations & Supply Chain Management. Numbers do not always think! One must ask 'why' [in order to truly solve an operational problem]."

"Dr. Polito has been one of the best professors I've had during my student career at ECU! Effective way of teaching using real-life examples."

"[The strength of the course is] it is fairly straight forward to understand."

"The examples he teaches to help students better relate to the materials is very good and beneficial."

"The teaching style helps apply real life scenarios to what life after being an undergraduate will be like in the business environment."

"[The strength of the course is] Dr. Polito."

"He uses real life stories in his lectures and relates it to what he is teaching."

"[The strength of the course is] definitely the teacher. He made the material interesting to learn and applied them to real life situations one would face in the workplace."

"Teacher really knows subject material and makes the content easy to understand."

"[The strength of the course is] learning about Dr. Polito's personal experience and seeing how it relates to Supply Chain Management."

"Dr. Polito's way of teaching is different and his real life experiences help the information we learn actually stick with me. Awesome guy and I know what I learned will not be easily forgotten like in my other courses."

"The Professor cared if we learned."

"[The strength of this course is] the instructor."

"The instructor engages the students."

"Professor Polito does a great job teaching this course."

"Dr. Polito teaches in an intriguing way which keeps students interested. His examples were all relevant, and made concepts more understandable."

"The style of teaching was new but very effective. I feel like from just going to class and listening I learned a lot more in this class than others."

"The engagement of the class, it was interesting and I learned a lot of useful information."

"Interesting."

"[The strength of the course is] The way Polito teaches the materials."

"[What would you do to change this course?] Nothing. [Repeated eleven times in this section.]

"Perfect, loved Polito."

"One of my favorite classes I have taken at ECU."

"Gives great real world examples."

"Brilliant professor."

"Dr. Polito's teaching style is unique and refreshing in the College of Business Department. I wish more professors would actually take interest in helping their students become more aware of what to expect once they leave the university."

"He is one of the best professors here at ECU."

"His teaching style is one of the best at ECU."

"Dr. Polito is a one-of-kind professor. He's funny so the classes are usually engaging. He uses his personal experience and true events to help explain the importance of Operations & Supply Chain Management. He's not a professor that sticks to a PowerPoint to 'teach,' which I greatly appreciate! It's a fun and interesting class."

"Loved this class; best instructor I've had."

"Very engaging. Helps relate the material to real world and understandable situations."

"Very good professor."

"Great Teacher!"

Fall, 2014-2015 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 8.

"Dr. Polito is a valuable asset to the ECU Community and his class should be required for any business student. After completing this course I continually find myself referring back to the information discussed and the topics covered. Dr. Polito is very down to Earth and does not make his students feel inferior when asking a question. I would take his classes every semester if he taught anything else!"

"I'll miss you!"

"Thanks for a great semester!"

"Excellent instructor that uses real life scenarios to make concepts easy to understand."

"Polito is the man. Best professor at ECU."

"Best professor at ECU."

"Polito is the bomb! (Signed)"

"Dr. Polito clearly cares more for the students than the University. He is engaging and rare."

"The instructor has always been available to students outside of class."

"Polito's insight on business is unmatched by any other professor I have had at ECU."

"Polito is awesome."

"Best professor I have had so far. Real world situations & has student's best interest in mind ... unlike my other College of Business professors."

"Dr. Polito's body of knowledge and ability to break down a difficult subject into everyday language and examples creating an extremely enjoyable class. I find myself constantly referring to concepts covered in this class when in the real world."

"Loved Dr. Polito's teaching style, was different than the average class but was 10x more efficient at getting the point across than the average class."

"Real world knowledge/preparation."

"The professor knows how to teach very well."

"Learned about real world applications."

"... Dr. Polito taught us a lot of real world lessons that we can use far into our business future."

"[The strength of the course is] that Polito knows his stuff and portrays it in a very understandable and inventive way."

"Great professor. The beginning of the semester when he is just doing his thing and teaching through stories is when the real learning happens. Very insightful and helpful in not just business but real life context."

"He has many real life examples."

"Great professor. Real world experience and excellent lectures help you learn the material."

"[What would you do to change this course?] Make it longer, I absolutely loved going to this class everyday!!"

"[What would you do to change this course?] "Nothing." (Repeated four times this section.)

"Course was great!"

"I liked the way this course was conducted."

"He is doing a great job they way he is teaching."

"He knows what he is doing so just sit back and let him do it."

"Dr. Polito is an asset to the College of Business. I only wish he taught more classes."

"Highly recommended!"

"Dr. Polito is a great professor and peaked my interest and kept my interest <u>better than any professor has</u> <u>done before him</u>. Truly a fun semester in his class."

"Thanks, Dr. Polito, for your help in this semester."

"Course was great."

"It would be helpful for all students to have to take a class with this guy, not just business majors. Let him have his own class where he just teaches about life and about how to deal with things in the real world. Then also create another class just for business majors where he teaches everything you need to know in a business context."

"Just as you like to be different, I do too. I didn't fill out the top portion of the survey because I rather write my opinion out. The top stuff doesn't accurately reflect if you are a good teacher or not, right here does. First class that I feel that you have taught me real world knowledge. Even more important I learned how to think. I suggest you have a night where you teach life to all of ECU. Real world stories for students that help them learn and remember what they learn. To your boss he needs to be giving you a raise. **You are the first smart man I have had in COB**, mind you I have had XXXXXXX and XXXXXXX for professors in Business 1200 and Business 2200. Both are great minds who have done great things but they did not teach me half of what you did. Great job!"

"I would consider graduate school at ECU if Dr. Polito taught in the Grad Program. <u>He is hands down the best professor I have had</u> and wished he taught more classes. His method of teaching is different but <u>I have learned more in a semester in his class than all of my college career at ECU."</u>

"Dr. Polito is an engaging and fun teacher to have. He makes learning material easy with his reference to real world situations. ..."

"Dr. Polito uses real life examples and stories to really make concepts make sense. He takes his time explaining things thoroughly and never makes you feel dumb for asking questions. He welcomes discussion and different opinions. Some professors just talk at you, but with Dr. Polito it's a conversation. Dr. Polito is an awesome professor."

"Very straight forward."

"Polito is awesome!"

"<u>Dr. Polito has been my favorite professor here at East Carolina, and also at my previous community college for that matter.</u> Dr. Polito was able to make me more open minded through his concepts and by bringing up unforeseen and/or potential demise. He has truly taught me ..."

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#### Feedback from CollegeSTAR Project, 2014-06-16:

"Dr. Polito has an excellent gift which intrigues every student, while leaving a lasting impression. Dr. Polito is teaching students strong lessons which last longer than any other course I have taken throughout my time in a technical college and at the university level thus far. His expertise, feedback, knowledge, and life lessons which are incorporated into the coursework surpass anything that a book or regular professor could express. Dr. Polito's strategy, in my opinion, would best be described as geared towards preparation for real life work, and giving students and others alike an edge in future experiences. I found this strategy extremely effective for me due to the reasoning which I find in my daily life. Several moments in my normal daily activities, personal, professional, as well as educational, I find myself applying formulas and lessons learned to my life without realizing it until later on. It has truly become a natural reflex. (Signed)"

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Spring, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Dr. Polito provided the class with an abundance of real life examples of why businesses fail and how to improve a business. The topics covered were interesting to me and memorable."

"Clearly applicable to business situations concerning operations of production."

"Excellent insight and education into many topics without directly teaching from a book."

"Real life experiences are given by instructor that make it easier to understand."

"The strengths of the course are the instructor's stories."

"Fun and engaging."

"His stories really help explain the point he's trying to get across."

"I love the real work experience the professor had to offer and the great advice he offered us when faced with certain situations. He is great at simplifying terms in a way for everyone to understand too."

"[Just had to] sit, listen and learn."

"I loved this course! I learned a lot and had a great timing learning. I enjoyed the stories and they really helped teach me the things I needed to know for the course! Polito is awesome!"

"Mr. Polito has given us many real life examples of what has been going on in the [area of] operations over the last few decades. He has really given me a new outlook about the way things should be operated and managed."

"I learned a lot in the beginning of the class based on his teaching examples."

"I actually learned about real world situations instead of just looking at PowerPoint slides."

"Dr. Polito would be the biggest strength of this course."

What would you do to change this course? "Nothing." (Repeated six times this section.)

"Remove the curriculum and allow Dr. Polito to rewrite it."

"I could tell why you get some "bewildered" and "perplexed" students, however I was not one of them. As long as you read the notes online before the test, everything you talked about was relevant."

"I enjoyed coming to class! Learning is much more enjoyable when provided examples that make sense. Lectures really resonate when I hear the same issues discussed in class in the media. I feel that the material presented in class will stick with me instead of being forgotten as soon as summer starts!"

"Overall I really enjoyed this class and know what I learned can/will be applied to my future work."

"Loved this class, very entertaining."

"Very awesome teacher! I truly feel like I grew and became more knowledgeable after this class."

"He is a great professor with a lot of real world experience and great advice to offer. He also engages his students and makes sure that they remember what he has taught."

"I think you've done a great job and I'm glad I took your course."

"You're an awesome teacher and Llearned the most from you than I have from any other professor."

"Great class, Great teacher, Great knowledge that will stay with me."

"Dr. Polito had a different but good way of teaching with stories/real world events."

"This survey is 'Max P' Polito!"

"Did not teach from a book ... however he made crucial points that are necessary to business that cannot be learned from a book. **Best class yet!**"

"Great teacher! I really feel like I learned a lot!"

Spring, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"Prepares you for real life scenarios."

"Real life experiences are definitely the way to learn and Dr. Polito has a lot of them. The way he taught us was much more beneficial than drilling us with PowerPoints day after day."

"The teaching method used in this course was excellent. Not your typical lecture, plot twist, it was actually interesting. Great job Dr. Polito!"

What do you feel are the strengths of the course? "The course material."

"Polito is a great professor."

"The way Dr. Polito teaches his class is genius ... and so is the teaching style."

"Good information."

"Teaches how to handle real life situations."

"He makes the class a fun atmosphere. He keeps everyone engaged."

"The quizzes and test materials were well explained before hand."

"Tony Polito did an excellent job showing the class real life examples of the material that he covered, making it much easier to stay engaged and retain the information. It was really nice, for a change, to have a professor teach us principles with real life applications rather than just shoving outdated formulas down our throat."

"The professor makes his classroom very engaging and is open to discussions. He makes the classroom interesting and enjoyable, while still providing a learning environment."

"Passion from Dr. Polito. He actually wanted to engage the students in with what he was talking about on a daily basis and tries his best to keep us interested."

What do you feel are the strengths of the course? "The professor."

"Dr. Polito is a great instructor. I believe his teaching methods are probably the biggest strength in this course."

"Good information."

"Not many professors have created their own lecture notes like Dr. Polito has. This shows that he has a greater understanding of the material than many other professors."

"The way Dr. Polito conveys the multiple meanings and difficulty of operations and supply chain management is damn near perfect. He understands the students needs and fulfills them to the letter. I don't think I've ever taken a class that was so much fun that I also learned so much in at the same time!"

What would you do to change this course? "Nothing." (Repeated eight times this section.)

"Pay him more."

"I enjoyed this course and would not change anything."

"I would not change anything about the course. I learned the material that was presented and did well in the class."

"I wish it had been offered in the summer instead of the fall. I would ONLY take this class with Dr. Polito because no other teacher would work for me."

"I thoroughly enjoyed every aspect of this class. I would enjoying having Dr. Polito as a professor again."

"Dr. Polito is awesome. His story-telling process of teaching the class keeps everyone engaged."

"This man is an astounding teacher. I learned so much this year and I can't wait to use all of this knowledge in my career. **Easily one of the classes that will progress me in my career beyond all others** and I'm not even an Operations Management major!"

"Dr. Polito is the man! Enjoyed his class very much!"

"Pretty nice guy!"

"Dr. Polito truly cares about the students. I wish more teachers were like him."

"Enjoyed the class. Very entertaining!"

"Good experience! Excellent professor!"

"Polito, keep it true."

Spring, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 3.

"Dr. Polito teaches the material in a way unlike any other teacher I have had. I thoroughly understand the material and have been able to apply it to my other courses as well."

"Prepares you for the real world."

"Dr. Polito's enthusiasm, insight, and investment in his students' education are invaluable to the learning process. Dr. Polito's unique style of teaching fosters a refreshing environment in the classroom that is not only conducive to learning, but discussion as well. And Dr. Polito's detailed lectures on real-world applications of the course material are as engaging and memorable as his personal anecdotes. In fact, it can sometimes be difficult to tell which is the anecdote and which is the lecture, but therein lies the secret of Polito's effectiveness as a professor, and arguably the course's biggest strength."

"Interesting stories."

"Dr. Polito's stories were definitely a strength in this course. His real world examples make sense and can be applied to everyday situations that students find themselves in."

"His teaching style is a strength."

"Teacher makes it very interesting and keeps students engaged. He also makes it much easier to understand."

"I learned a lot."

"The course includes a lot of real world examples."

"The lessons you learned you can apply to the business world."

"It is not book-driven, but instructor-driven. Real life advice."

"I don't have any improvements to suggest!"

What would you do to change this course? "Nothing." (Repeated four times this section.)

"This is one of the best classes I have taken. I am leaving this course with a deeper understanding of how business works, and I will carry this material with me throughout my career."

"I liked the class."

"Cool dude."

"You are the man. Thanks ..."

"Great teacher. Puts knowledge in your brain so that it sticks."

Spring, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 4.

"Great class."

"Fun class."

"Everything is fun and engaging."

"The strength of the class is Tony Polito." (stated twice in this section.)

"The professor is knowledgeable on the subject."

"We were given many real life examples of course concepts."

"The strength of the course is the teacher, in both his ability to explain difficult concept, and make learning the required material interesting through examples."

"The strength of the course is the real world examples and experiences that are given to help explain concepts."

"Polito is a strength within the course. Great professor and knows what he's teaching."

"I liked his stories."

"Dr. Polito is a great professor. He doesn't read off the PowerPoint slides and has some very beneficial stories. Every class lasted the full time and is a professor I would recommend to my peers."

"Awesome professor. He knows how to talk to his students about real s***. Nothing sugarcoated, a lot of information and personal experiences that we can learn from. MAD real. We could use more professors like him. Yes, I've learned a lot from other professors, but I did not sponge it. It was filtered through my ears, similar to a lot of other information. His lessons and stories are engraved in my mind. Thanks ..."

"The professor kills it."

"Tony Polito is a strength. He gives many real life examples."

"The course material that was presented by Dr. Polito was very interesting. ... He has been a professor long enough to know how to get these ideas to students and—oddly enough—remember longer than just for the exam ..."

"Interactive, engaging."

What would you do to change this course? "Nothing." (Repeated six times this section.)

"Hire more professors like Tony Polito."

"I wouldn't change anything about the course material or the professor."

"I would let Dr. Polito to continue to lecture his experiences ... The material he speaks about is related to what is on the lecture notes ..."

"He was a great professor and I enjoyed his class very much."

"Polito is the man."

"Good teacher, very relatable, makes class interesting."

"Dr. Polito, thank you for sharing your stories and experiences, I truly enjoyed having you as my professor. (Signed)"

"The stories and examples were great!

"Awesome professor, great clarity and extremely sophisticated in delivering his message."

"Damn, he's good!. I mean that as professionally as possible! Polito for President!"

"I have found Dr. Polito's teaching style more effective than most professors at ECU."

"Awesome teacher."

"It was a pleasure being in your classroom."

"You are the man."

Fall, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 5.

"The professor knows his material and really encourages student involvement and an overall environment conducive to learning."

"Teaches the big picture and not fine details."

"It was made interesting by adding so many life lessons in his lectures. It really engaged the students and made them interested and eager to attend class."

"Tests are clear."

"Straight to the point."

"It was good. I learned a lot."

"I enjoyed that he related the material to real stories so that we had something to relate to."

"Dr. Polito is a really good teacher."

"Dr. Polito tells personal experiences that makes the course interesting."

"The strengths were learning real life material that I can use in the future."

"Teaching importance of business operations on a day-to-day or highly managerial level."

"Teaches valuable lessons."

What do you feel are the strengths of the course? "The realistic approach on supply and demand for real life companies and situations."

What do you feel are the strengths of the course? "The teacher's stories."

"The unusual style that Dr. Polito implemented was exceptionally good at creating retained learning in the class."

"He clearly knew a lot about the field as well as had specific examples and worked in the field so that was interesting to hear about and apply."

"Finally a class where I use the things I learn in real life. I actually used some of his lessons in conversation over the dinner table. Who knew."

"The material was very easy to understand."

What would you change to improve this course: "Nothing." (Repeated four times, this section.)

"...he seems to have a good thing going, so why change it?"

"I wish every teacher taught the way you do. Teaching through real-world examples provides deeper meaning and understanding more than reading a textbook could ever do. This was my second time taking this class and having you as a professor made me realize that I have doing these things all along at my job. Thanks Dr. Polito!"

"Great teacher. Simplified learning."

"I enjoyed that Dr. Polito taught the material through real world experience. It made the subject make more sense to me and I learned more from him them through reading the textbook."

"I took this class with you because 'Rate My Professor' had some really interesting things to say. Obviously, I am paraphrasing, but it was something along the lines of 'Be prepared to get real life business knowledge not textbook BS.' They were right. I learned a lot!"

"<u>During my time at ECU, I have not had a teacher who was as knowledgeable and motivated as Dr. Polito.</u> He is a master of his craft."

"He was a great professor, the best this semester."

"I probably enjoyed this class more than any other to be honest. Your approach to teaching this class has been the most effective of any class I have been in. I will certainly use what you have taught in this class and apply it to my every day life. Thank you!"

"Favorite class this semester!"

"Good overall."

"Great class ..."

"Lots of interesting stories that relate to things we learned from the course materials."

"Dr. Polito is the best professor ever!"

Fall, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 6.

"Very open professor."

"Polito's class is easy-going and laid-back. If you read the material given, you should do well on the tests."

"The professor made the information understandable."

"Polito is very engaging, he shares real life experiences, gives great examples, shows us real examples. He is very passionate about his job and he shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and het shows that he really care, he's very relatable and always very helpful and the shows that he really that he re

What do you feel are the strengths of the course? "The instructor."

"His style of teaching is unique, but beneficial."

"The way the material is taught gives the students a very clear understanding."

"Dr. Polito has tons of experience."

What do you feel are the strengths of the course? "Dr. Polito's lectures."

"He was very entertaining."

What do you feel are the strengths of the course? "The way the class was taught. The professor's teaching method made understanding the class very well."

"Gave very engaging and useful lectures. Everything taught was something that would be very useful when working at a job."

"The course offers real world advice on how to successfully manage a business."

What would you change to improve this course: "Nothing." (Repeated nine times, this section.)

"Great class."

"I feel that Dr. Polito thoroughly enjoys his work and wants to educate his students. The lectures in the beginning of the semester were useful and real-world. I found them relate-able and valuable."

"Good class."

"You-the-man, Dr. Polito."

"Awesome Doctor!!!!"

"Dr. Polito is very entertaining. He made what may have been a boring course interesting."

"Great teacher that actually knows the material and how to apply it in our future careers. Excellent application class."

"Great professor. I have learned so much in a short time. Overall a great class and I would strongly recommend."

"Great teacher! Energetic atmosphere, personable, one of the few teachers that is willing to reason. More teachers should try his teaching method."

Fall, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 7.

"Perfectly presented, well-structured."

"He's a good teacher."

"The examples provided better understanding."

"Great teacher experience."

"He teaches students concepts with real world example. This is not a course about memorizing concepts from a text book but understanding them from scenarios we are likely to face in the business world. I learned that formulas only work to an extent."

"I really learned the material and it will stick with me."

What do you feel are the strengths of the course? "The stories and life experiences of the professor."

What do you feel are the strengths of the course? "Dr. Polito."

What do you feel are the strengths of the course? "The stories."

"The professor has a way of teaching that I feel all students enjoy and actually learn from. This is one of the most engaging professors that I have ever had."

"Best teacher I've had at ECU. Very passionate about the subject and provides real world examples that actually interest the students in the course."

"This course was useful in so many ways!"

"The professor related the material to real life situations."

"Dr. Polito teaches a lot of lessons that I will be able to use in the real world."

What do you feel are the strengths of the course? "The professor's teaching style." (Repeated twice, this section.)

"The professor related the material to real life situations."

"Dr. Polito made the material exciting with real world stories and situations."

What would you change to improve this course: "Nothing." (Repeated eight times, this section.)

What would you change to improve this course: "Perhaps it should be 30 minutes longer ..."

"Amazing course."

"Dr. Polito is awesome."

"Dr. Polito does a fantastic job."

"Dr. Polito has a realistic view on teaching. He wants to share knowledge and break things down as they are in the real world. No blah-blah-flah. Good course."

"Teacher was very helpful and was enthusiastic about the course."

"Keep Polito. He is a great asset to the University."

"<u>Dr. Polito has offered one of the most rewarding courses in the business program.</u> He should be highlighted among the rest of the staff as a role model to be looked up to."

"Amazing professor."

"I've learned more in this class than almost all of my other classes. He explained things through his work experience and his stories. He is phenomenal. Things did feel a bit rushed toward the end but as is with all classes, the faculty try to complete the syllabus. Overall, I am so glad I took this class with him. He teaches beyond the world of definitions and lists. He teaches concepts in a fun and engaging way."

"I feel like I walked out learning something, he didn't bore me with power points and meaningless lectures."

"Dr. Polito is awesome!"

"Dr. Polito is the best teacher I have ever had at ECU."

"An interesting professor, however he was also fun."

"Great teacher. Taught many terms that will help me be successful in future life. Very valuable life stories, I feel they were much more useful than just reading a textbook."

"Great teaching style. I enjoyed the class very much."

"My favorite teacher! I always enjoyed coming to class."

"I learned an exceptional amount via his stories. Best professor I've had at ECU thus far."

"Great instructor. He's really interested in the material and engages students with great examples. His work experience really helps him teach and explain."

"Dr. Polito is the man!"

"Favorite professor since being at ECU. Love his teaching style and the way he grades."

"Dr. Polito I like your style ... Cheers."

"Dr. Polito has a genuine desire to help students succeed. He tells it how it is and presents the information in a real world manner."

"Very effective and fun class ..."

Fall, 2013-2014 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 8.

"Teacher made the class interesting."

"Very engaging with students."

"Had a lot of good examples to tell us about that applied to information and terms we were learning."

"Dr. Polito is a credit to East Carolina University! <u>I learned more in his class than I have in other classes combined!</u> Great teacher and he is SO SMART! He teaches you things that are actually going to be valuable in the business world and not a bunch of useless theories!"

"Best professor at ECU. Makes the class enjoyable and you learn stuff instead of just memorizing power points!"

What do you feel are the strengths of the course? "The in-class participation element."

"I actually learned a lot in this class and the teacher made it interesting at the same time. I learned how tons of information about management, quality, communication, and the operations of companies."

"He teaches us a lot of material that is useful outside of class for any business major."

"I learned real-life problems & solutions."

"Polito is the man!! He taught me things that I never would have learned through a normal class. He simplified things!!"

"The professor makes it interesting and the stories really help understand the concepts."

"You learn a lot of material that is helpful in the real world as well as other classes."

"Lots of good real life examples and stories that you can take with you to the business world, Polito knows a lot about how things run and taught me a lot about how to solve problems and how to fix them."

What do you feel are the strengths of the course? "The real-life examples."

"(The strength of the course is) the professor. He provides an element to the College of Business that is severely lacking from the program. This element is that he was engaging and provided real world examples of operations in real businesses. <u>I learned more in this class from his own style then anything I learned out of our textbooks.</u>"

"The teacher was really entertaining. he would tell stories that complemented what he wanted us to know. It was a very entertaining class, one that I made sure not to miss."

"The instructor, Prof Polito. He was able to take some of the driest material and deliver it in a way that was exciting and related to real world, everyday instances."

What would you change to improve this course: "Nothing." (Repeated five times, this section.)

"Give Dr. Polito a raise!"

"Overall, I enjoyed the material and the class throughout the whole semester. I really can not think of any way to improve the class, most of the information was clear and interesting."

"Nothing, <u>Polito is one of the best professors of the College of Business, hands down!</u> He simplifies things!"

"Great teacher. He made the class enjoyable to go to."

"Great course."

"<u>Dr. Polito is one of the best professors I have had in my time at ECU.</u> He made the class interesting and fun while he also taught the material in ways we could actually learn it."

"Funny nice teacher, tells lots of entertaining stories ..."

"Great teacher."

"You're great! The stories really helped me understand."

"Great teacher. I learned more in this class than any other at ECU! Great instructor."

"Great professor! Way better than those PowerPoint readers!"

"Awesome class and I wish I could have him as a teacher again."

Summer 1, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Dr. Polito is one of the best professors I've ever had in my four years here. The guy can flat out teach. I don't think I've learned as much as I learned in his course in a long time. He teaches more than what is just required for his tests. Very knowledgeable guy who uses real world examples from his own life to get points and concepts across. Very effective teaching style. Definitely keeps your interest. He also uses a variety of videos and articles to help. I wish more teachers were like him, he's an excellent professor, not just cause he can teach, but he genuinely cares about his students and makes an effort to make personal connections and build relationships with his students. This definitely helps students invest into the course more."

"Dr. Polito is a very thorough instructor who shows passion and dedication to actually teaching material to students. He has shown applicable examples from the working world, which has tied directly into course material."

"Dr. Polito is the best."

What would you change to improve this course: "Nothing."

"Explained in great depth which a variety of real life examples to relate to."

"Great teacher. I learned a lot of helpful information in his class. I wish he taught more of my required courses!"

"I really enjoyed Dr. Polito's class and I learned a lot!"

"Dr. Polito is a very good instructor. He has explained numerous real world examples that have helped me master the operations & supply chain material. The professor has demonstrated great enthusiasm toward teaching, which is a breath of fresh air. I am very happy I chose his class."

"The instructor laid out the course in a easy to understand and relevant format. The ideas really stuck."

"Overall, a very interesting and informative class."

"Polito is the man!"

Summer 1, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"Amazing details about everything. The professor was on top of everything and made everything amazing. Easy to understand. Easy to study for ... and I actually learned 'stuff."

"Dr. Polito is very passionate about what he teaches his students. He gives the students real life examples that the textbook may not share. He wants the students to be prepared when going out in the 'real' world and finding a job. Most of the information he provides the students with will help them save money in the future."

"Seriously this class was really ... awesome."

"All in all Dr. Polito was a very nice guy and made this dry class somewhat fun."

"Fantastic professor! Need more like him at ECU!"

"Without a single doubt in my mind, <u>Dr. Polito is by-and-large the best professor in the College of</u> Business."

"Great teacher. Very good at coming down to the student's level to explain things."

Spring, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

What do you feel are the strengths of the course? "In class examples and stories."

"Dr. Polito really knows his stuff. You can tell he has complete knowledge of everything in the course."

What do you feel are the strengths of the course? "The professor."

"Interesting."

"He's funny @ "

"The professor, I loved him."

What would you change to improve this course: "Nothing." (Repeated four times, this section.)

"Great real life examples, taught outside of the book with different perspectives."

"He was a great professor and I would take him for any class again."

"This is one of the only classes where I learned something that I have used outside of school."

"You went above and beyond to make sure everyone learned the necessary material to succeed in the business world. I thoroughly enjoyed this class."

"During this class I can say I have grasped the concept of operations management and quality!"

"I had a good time in your class and learned a lot."

Spring, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

What do you feel are the strengths of the course? "The instructor's past experiences."

What do you feel are the strengths of the course? "The instructor. (Repeated twice, this section.)

"Dr. Polito has examples and stories that explain the text even more in detail. It really helps."

"The teacher is great at giving real life stories that go along with every point that we study in class. Great teacher!!"

"Dr. Polito really knows how to get students interested about the subject. He has a great talking voice and has good stories to tell. ... I feel like <u>he is the only professor I've had that truly understands a student's point of view."</u>

"Polito is such an awesome 'teacher.' I quoted teacher because in comparison to other professors, Dr. Polito actually teaches."

"Polito is a very engaging and entertaining professor. Definitely had fun listening to his stories, made class interesting."

"Dr. Polito explains more about Operations Management through personal experiences than the book could have ever told us."

"How the teacher relates real life issues to the course material. Stories that he told about his personal life and experience made this class the best."

What would you change to improve this course: "Nothing." (Repeated three times, this section.)

"I learned a lot of things in this class that I can use in the future ... his stories were interesting ..."

"I will miss this class! I wish he taught the second Operations Management course."

"Dr. Polito is a great teacher. He has a lot of knowledge and real life experience which helps students understand material better."

"Fun class."

"Excellent examples."

"Dr. Polito is a great professor. He knows how to get you interested in the topics. He also knows how to explain things so that you understand it and remember it. I would recommend him to other students just because he is such a great professor!!!"

"I really enjoy his teaching style and I am glad I received him as an instructor."

"A guy who gets things done and definitely knows his stuff."

"Dr. Polito is great at working with athletes and their schedules."

"Awesome teacher!"

"Polito is the man with the plan."

"<u>Dr. Polito has more passion for Operations Management than the majority of professors here have for their subject matter.</u> Everyday he comes into class with a real world example of something related to the course material. More professors here should look up to Dr. P."

Spring, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 3.

What do you feel are the strengths of the course? "The instructor. (Repeated twice, this section.)

"Real life examples helped the understanding of the material greatly."

"Dr. Polito has an ability to relate to the students."

"The professor. Great way of teaching, his lectures are very interesting, and I think that partly comes from his understanding of the course content. Thoroughly enjoyed this course because of the real-life examples and significantly has influenced my perspective on business. I plan to utilize what I've learned in the real world."

"<u>Dr. Polito is by far the dopest professor at ECU.</u> He teaches in a manner in which his students can relate. I learned so much!! 'It's cheaper to do it right the first time' 'Build it and they will come' 'Blah Blah, Flah Flah (Blame and Fired).' These small sayings helped me understand and remember so much about the topics discussed in the course."

"Teacher is enthused and gets the students involved with learning the concepts."

"Good enjoyable class to take."

What do you feel are the strengths of the course? "The instructor's course notes."

What do you feel are the strengths of the course? "The instructor's wide experience in various fields."

"The focus on quality in operations is a fascinating focal point for the course. So many classes push mathematics as the final decision point for business decisions. That is what people who have never had a real job think. Things like quality are factors that must be accounted for in a business environment. <u>I probably</u> learned more in this class than in any other class up to this point."

What do you feel are the strengths of the course? "The instructor's personal stories and examples."

"Interesting and easy to relate to."

What do you feel are the strengths of the course? "The instructor's teaching styles and his being interactive with students."

"Dr. Polito is a good speaker. He makes topics fun and interesting."

What would you change to improve this course: "Nothing." (Repeated eight times, this section.)

"Keep doing what you're doing Dr. Polito."

"Your examples about Vegas made understanding how a businesses operate in the REAL WORLD easy. I never thought I could actually learn so much!"

"Nice teacher. Learned a lot."

"He dresses well."

"Polito has put more work into his class curriculum than any teacher I have had yet to this point. I know universities care more about research, but this guy belongs here, for the student's sake."

"Overall one of the best teachers and classes I have taken here at ECU as well as the amount of retained knowledge."

"He has given life knowledge through the material of this course."

"Great instructor."

"Dr. Polito is the man!"

"Great class."

"Class was great. I learned more here than any other class yet."

"One of the best professors I have ever had. All I learned was useful & relevant information."

Fall, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"There are many real life examples and concepts that are useful in the business field."

"You learn quite a bit without even realizing it. At first you think that much of the discussion in class is irrelevant, but I found myself learning a lot. He teaches the material in a way that is entertaining and relaxed but it helps me to absorb the information and remember it well."

"Polito is very fun and energetic. His test are on the exact material that we learn in class; which is great!"

"I enjoyed the personal stories that were told as examples for the material we were learning in class."

"We learned needed information that will be used in our future careers."

"Will help in the real world."

"Very applicable. Easy to understand."

"Dr. Polito: Awesome!"

"The teacher is very knowledgeable on the subject, and he has spent his life to be able to teach it how he wants."

"Strength: The professor."

"Suggestions: "Nothing." (Repeated five times this section.)

"Polito is a great teacher! His class is great!"

"I really enjoyed this class. The professor took a different spin on the materials and made the class enjoyable and different."

"Fun and educating course!"

"The course was fun and I enjoyed the stories that Dr. Polito provided in order to give the class a more concrete understanding on topics."

"Great job!"

"Professor Polito has a system of grading and teaching using several examples and anecdotes to help retention of the material for taking exams. He is prepared and thorough."

"Dr. Polito ... is a great teacher and relates the subject to daily life."

"Great course!"

"Good guy, and makes sure you get the main points out of the class ..."

"Great professor!"

Fall, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"Informative."

"I feel the strengths of this course is the way in which Dr. Polito presents it. He actually gives examples instead of following some PowerPoint that is given by the book authors. I also think it is helpful to test in smaller pieces instead of a test on five chapters."

"Interesting and useful material."

"Strengths: Accuracy."

"Professor Polito has real world experience and stories to tie into each teaching point which helps reinforce what he is teaching."

"Strengths: Examples of real life experiences."

"I like the real world examples given to help show us how the material is useful and beneficial."

"I feel like Professor Polito has a lot personal experience with the material taught in this course so it helped me get more of insider perspective. This course has taught me a lot in regards on how to manage a company."

"Everything I have learned in this class I can use in the real world. The topics have really stuck to me and I find myself already applying them to every day life."

"Professor treats us like adults as far as his attendance policy goes. The material is very straight forward."

"Teacher uses good examples that make the content easier to understand, teaches lessons that will be very helpful in future jobs."

"Suggestions: Nothing." (Repeated three times this section.)

"Good class." (Repeated twice this section.)

"Great teacher. Really enjoyed the class."

"Great Class. Learned a lot of real world examples."

"Thank you for all of your hilarious jokes and memories!!"

"Great teacher."

"Good course, good teacher."

"Great professor! I would definitely take a class with him again. He always has something to relate to with everyone and I really enjoyed his class and his lectures."

"Thank you Dr. Polito for the great class. I really enjoyed your teaching techniques and your stories. Thanks again!"

"Nice, reasonable guy ..."

Fall, 2012-2013 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 3.

"Teaches you how management operates in a business and how to complete these types of tasks."

"Applies the principles of this class in real life situations."

"Dr. Polito has good examples he shares with the class that correlate with the material we are covering for the day."

"Strength: The way he explains each topic using examples instead of reading a definition or something straight from the text."

"Strength: Having life examples given to help understand the course."

"Strength: The passion Dr. Polito has for the subject. What makes me come to every class is his sheer interest and profound knowledge of the material. He has real life examples that help me learn the material better then a books examples could offer. I use some of his advice on a weekly basis when making smart buying decisions. **One of the best teachers I have ever had.** Very down to earth with a great teaching method."

"He makes sure to explain the content of the course as well as possible."

"Clear on what was to be tested."

"The instructor emphasized the appropriate material that we were going to be tested on which made it easier to prepare for the tests."

"A lot of the info seems useful and like it can be applied to most jobs."

"Suggestion: Nothing." (Repeated twice this section.)

"... Overall I felt like you did an awesome job teaching this course. It was nice the see how you could relate to real life experiences and share them with us to give us a perspective in the work force!"

"Polito you tha mann."

"Very good class and instructor. I would recommend this class to other students."

"Made class interesting and enjoyable."

"Overall it was a great class!"

Summer 1, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"The professor is very passionate about the subject and material. He makes a point to provide stories and extra information that will help students remember the information."

"The instructor's use of stories and videos to help explain the concepts in ways that are applicable to the "real" world."

"Strength: Keeping you interested."

"Strength: Examples."

"Dr. Polito is a great teacher."

"Life examples from the instructor."

"Hire more people like Dr. Polito."

"Professor made it fun."

"My favorite teacher is Dr. Polito."

"The instructor is very passionate about the material and cares that each student understands it. He brings in many outside examples and stories to help explain the material."

"Dr. Polito is the man." (stated twice this section.)

Summer 1, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"The real life situations and connections to world views outside the classroom in relations to operations and supply chain management in accordance to Dr. Polito's life experiences."

"Great professor. One of the few classes I have learned truly learned something. Wish other professor's were like him."

"Strength: Applicability to real life situations."

"Excellent Instructor who provide a wealth of knowledge and personal experience on the subject matter. Very useful insight that will benefit students throughout their education and career."

"Suggestions for Improvement: Not one thing."

"Suggestions for Improvement: Nothing."

"Excellent instructor who provide a wealth of knowledge and personal experience on the subject matter. Very useful insight that will benefit students throughout their education and career. I really enjoyed taking the course. The course material is provided in a way that students will be able to remember and apply the concepts when they arise in the business world."

"Hopefully, I can take another course with Dr. Polito as my professor. Dr. Polito actually made me want to attend class."

"Excellent course. Instructor communicates class concepts in a way that is helpful in learning the material and it will be very useful in my career."

"Great teacher. Lots of fun and helpful."

Spring, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Great teacher with a lot of experience/knowledge of the topics covered in the course."

"Strengths: Notes provided by the instructor; Mr. Polito's attitude."

"Strength: Dr. Polito's stories and examples."

"I feel that the teacher has a deep understanding of the material."

"Strength: the way he presents the information!!"

"Kept my attention well."

"I like and understand the subject matter."

"This course was taught from the teacher's opinion."

"Strengths of this course include the examples giving different ways to obtain products of greater quality."

"Strength: The information given."

"Great classroom environment!"

"Shows the importance of quality in business."

"The course is very interesting and <u>I've learned more important business concepts in this class than any other class so far.</u>"

"Thanks for providing scantrons and doughnuts! Very very nice of you."

"Great class that Dr. Polito teaches due to his experience and knowledge on the topics covered in class."

"Good class."

"Dr. Polito is one of the best professors I've ever had! I wish there were more professors that teach like him."

"Dr. Polito is a nice guy."

"Dr. Polito is a great teacher. He loves to teach this class and makes it fun in each class."

Spring, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"Great personality."

"Dr. Polito relates a lot of examples to the material so it's much easier to understand."

"The materials the instructor went over in class were helpful in making decisions in life and how to run a company the right way."

"Speaks from experience, doesn't spoon feed information directly from PowerPoint. Adds value unlike the majority of professors."

"I think he has a strong opinion on everything ... I think he likes to teach and help students learn. So that is a positive."

"Dr. Polito is a very fun and exciting teacher who really cares about what he is teaching about; keeps the class exciting."

"Discusses lecture notes and concepts with plentiful examples and is easy to listen to. "

"The instructor is amazing."

"Dr. Polito makes the class very interested. We learn things that will help us in the real world, not just text book information."

"Dr. Polito is very passionate about he subject he teaches. Dr. Polito is also very organized. Lecture style environment, in which students are not being dictated to, but actually asked questions and kept involved in the learning process."

"Students learn a lot of useful information about business strategy."

"Dr. Polito is a great professor and human being. He teaches the course very well and uses real world examples to keep this sometimes dry material interesting. He is a friendly person and extremely smart. His ideas make so much sense and are extremely logical. He does a great teaching this course and his lecture notes are extremely professional and make more sense than the text. Dr. Polito's lecture notes make more sense than the text."

"The professor is amazing. Very smart and does things his way, which I enjoyed very much."

"Unique teaching style."

"The teacher is very intelligent and has a lot of different experiences that he uses in lectures. I enjoy his unconventional teaching style and honesty. His teaching notes are clear and provide a good guide for his tests."

"Suggestions for Improvement: Nothing." (Stated twice this section.)

"Hire knowledgeable professors like Dr. Polito."

"This is one of the best classes I have taken."

"I believe Dr. Polito's knowledge and info that he uses from multiple books and essays is way more informative than any textbook he could teach us from."

"The book is unnecessary, as the teacher already has self-made notes that cover most of the topics required."

"... I can honestly state that <u>he is probably one of the best professors I've had at East Carolina</u> in terms of useful business information. Unlike my management course, I feel as if I actually benefit from attending. He KNOWS what he is talking about."

"Very funny and made the class interesting!"

"Dr. Polito is a great teacher. Give him a raise."

"Classroom teaching style is innovative and effective."

"Dr. Polito is as asset to the COB and I respect him as a professor and a human being. He is a great person to talk to and his brain-power is shown with his educated analysis of subjects."

"Dr. Polito is great at keeping the students' attention. He isn't one of those boring teachers that just read from slides. He can give personal experiences that tie into exactly what he's teaching."

"Dr. Polito is a great professor and very knowledgeable. He does a great job keeping the class interesting."

"The instructor was helpful in teaching the materials needed for testing. This instructor has my recommendation."

"Dr. Polito is a nice, organized, well-rounded professor."

"The textbook should not be required in this course. I learned more from the instructor's notes & chosen articles than I did from the textbook."

Spring, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management (online). Omgt3123, section 603.

"Dr. Polito is good at teaching through story and relating text to real life situations. He does try to get interaction from the online students in Centra (online chat) sessions."

"Dr. Polito provides extensive notes which helps make the course more relatable and easier to understand."

"The material is interesting because the notes were written by the professor himself."

"This class taught me how to add quality to anything I'm doing and do it in the most efficient way. It also challenged me to think critically when I'm designing or buying anything. It taught me the importance of designing things that serve multiple purposes at the same time to save cost."

"Well organized."

"<u>Dr. Polito's notes were some of the best resources I have ever seen in a college course.</u> They were very well written and could help prepare students for the "real-world" in a manner I have never experienced in college."

"Everything was presented in a way that was very clear and easy to understand."

"I enjoy the topics as it relates to management."

"Great professor, emphasis on quality is great, very intelligent, lots of background (professor experience)."

"Dr. Polito was very knowledgeable and an asset to the College of Business. The lecture notes provided by the instructor were very helpful with clarifying points that were very verbose in the text. Dr. Polito's real world experience and examples really helped to drive points home. I feel that I have learned more and gained valuable insight from this course, more so than the traditional "Read Chapter 1, Take Test 1" courses. The ideas and concepts that I learned in this course will stick with me throughout my career."

"Great professor. Went above and beyond offering Centra sessions for online students. I appreciate that."

"Had no issues, it was great."

Fall, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"There are a lot of examples that are used to emphasize the importance of quality management; the message is communicated with ease."

"Dr. Polito uses a lot of real examples and it makes it very easy to understand the concepts he is trying to teach us."

"Polito does a great job of making connections to the real business world. He makes the course very interesting and relevant."

"Great teacher. Gave good examples and stories that I can take with me into the business world."

"[Course] gives good understanding of how supply chains work."

"Quizzes are well defined."

"Content relates to the real business world."

"The instructor gave a lot of real life examples that pertain to the material."

"Great stories."

"Strength: The interactive environment!"

"Very nice and informative professor."

"Dr. Polito shares a lot of valuable real workforce stories, that go along with his lectures. These stories are definitely a strength, it makes you really want to learn and pay attention."

"The instructor provides real world examples that demonstrates the concepts that are important in the material. We not only learned equations and principles, we also learned the benefits and weaknesses of the equations and principles. I have a good understanding of how the material is useful in the real world."

"His stories and scenarios really help us understand the subject matter."

"Strength: Lecture notes that the professor has provided.

"Dr. Polito is very passionate about this course and applies his real life stories into what we need to learn so that we fully understand the materials and concepts."

"I would not change anything."

"Do away with the book. Polito has his own methods which are much more effective."

"Suggestions for change: Nothing." (Stated twice for this section.)

"The textbook is not necessary. Dr. Polito knows what he is talking about."

"I think that Dr. Polito should create an attendance policy so that more students come to class and hear his stories. [Dr. Polito's examples] really helped me understand why we need to take this class.

"I like that Dr. Polito gave us a test after each section of notes. It was easier taking more tests that were only 25 questions each. He is very entertaining and I genuinely enjoyed coming to class."

"Dr. Polito is awesome. He is one of the very few professors who connects the material to real life situations that actually sticks with me. I remember concepts he taught the first day of class without reviewing a textbook or notes. One of the best professors!"

"Oh, Dr. Polito! He is so scattered in his discussions, BUT he is completely enjoyable as well as insightful and knowledgeable. I learned a lot of practical application. Keep him!!"

"Dr. Polito does a GREAT job of teaching this class! I loved all of the examples that he gave and the stories that he told really helped me to relate better to the material."

"The instructor was well dressed!"

"Really great professor!"

"Thanks for a great semester."

Fall, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"Polito makes it so that his stories relate to the course material."

"Strength: The tests being taken word for word from the actual class notes."

"The course is very valuable in showing you the basics of Operations Management and exposing you to factories, management, and other ways that businesses are ran and how they were run in the 20th Century."

"Strength: The teacher himself." (Stated thrice in this section.)

"Strength: The professor's first-hand knowledge."

"Strength: Getting the class involved."

"Very helpful in and out of class. Very personable."

"The professor provides a detailed schedule of course with all necessary files and papers attached to it needed for exams and quizzes."

"Great relation of real life to the class, awesome professor."

"The experiences the instructor shares are funny and related directly to the information. He was a great teacher ..."

"He teaches real life application of Operations Management where it is easy to understand and relate to."

"Polito really loves Operations Management and teaches it in a real world way that helped my learning process and I appreciated it."

"Dr. Polito provides a great learning environment and plenty of real world examples, he has a good sense of humor and loves what he does."

"Suggestions for Improvement: Nothing." (Stated four times this section.)

"Let the instructor test on what he deems important. He knows his stuff and the stories he shares related directly to the material."

"... Students appreciate when a teacher is able to teach without one. I felt the concepts he taught us and the information he provided us on the topics where we did not use the book were the best taught and easiest to understand. This course does not need a book!"

"Tony Polito is a very nice man and is excited about his work ... he has many more personal lessons to teach that are much more useful and practical."

"I think Dr. Polito has a lot of great insight on different things in life. His main goal is to show his students how to handle different situations, and I think he has a lot of passion in teaching his students."

"Really enjoyed the way the teacher taught this class."

"Dr. Polito uses his own notes, along with the textbook, to give us insight and knowledge (with personal experiences). He has done a great job in teaching the material and <u>his class has been one of the most interesting at ECU</u> and...I'm an Accounting major."

"The best business class I have taken here by far and it is 100% because of Dr. Polito. Period."

"Very good professor."

"Dr. Polito teaches this class well he is full of enthusiasm and examples during teaching. I often got a little bored in class and annoyed with his stories and sometimes didn't know how they were going to help me until I took the tests I was able to go back and remember his example and apply it to make the right choices on my exam."

"<u>Dr. Polito is one of the best professors at ECU.</u> Hands down us students actually learn something we can use in the future ..."

"The care the instructor shows for his subject makes learning much more effective."

Fall, 2011-2012 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management (online). Omgt3123, section 602.

"I enjoyed the professors use of his written notes over using a text book as I felt it gave a better understanding of the concepts more than just a typical text book would. He was able to pull in personal experience and it was more interesting to read his notes over the book."

"Interesting material and very useful in business applications."

Summer 1, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"Give him a raise!"

Summer 1, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"Dr. Polito has been a wonderful teacher who made our 2-hour class much less painful that it could have been."

"Dr. Polito is a lot of fun and very knowledgeable. It's too bad this course only lasted 6 weeks."

"Enjoyed this class because it was challenging as well as informative. It helped me to reinforce values I already apply in business."

"Glad I took your class. Hope to have you as an instructor in the near future."

"Excellent class, excellent instructor."

Spring, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 5.

"Mr. Polito knows a lot of real life examples that can be applied to the material. It gives the students to connect to the material and retain it easier."

"The instructor gives real life examples of systems and theories talked about in the reading."

"I have learned a lot about quality and production systems. I honestly feel like I'm coming out of this class knowing a lot of useful information."

"He's funny!"

"Strength: Learning how quality has a major effect on the product."

"Clear and straight to the point."

"Strength: The way that it is taught. He teaches it in a way where all the students can understand. Gives great real life situations."

"The tests come right from the notes that he provides."

"Course material is in an easy form to be able to retain. The lecture notes help by cutting the excess material from the textbooks. Professor also has a lot of real world experience to help explain the concepts."

"Mr. Polito gives great real world examples to help students understand the concepts better."

"Professor's view was different from most. He clearly knows what he is talking about and gives real life examples that make all the concepts easier to understand."

"Strength: The teacher."

"The emphasis on quality. I took this class as an elective because the only other quality class I have taken focused on the mathematical side of six sigma analysis instead of basic concepts."

"Interesting information."

"I honestly don't understand why we have to use the book. Dr. Polito does a fantastic job without the use of a book "

"I wouldn't change anything about the course. It has been a helpful and interesting class from the start."

"Suggestions: Nothing."

"Great teacher!"

"Great professor! Dr. Polito is an awesome professor and does a great job with his class. He is also very humorous."

"Great Teacher. One of the best at ECU."

"Fun class and got the most out of it."

"Mr. Polito teaches this course very well. He adds humor that draws the students into his lecture."

Spring, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 6.

"The greatest strength of the course is that Dr. Polito is SMART. He has had a lot of experiences that he relates to the course."

"[The course] gives a lot of useful information."

"The instructor is very enthusiastic about the material and the information that is taught is extremely relevant in the real world."

"Teaches the material well and is an enjoyable teacher to listen to. Creates a great learning environment and makes me want to attend class."

"The professor makes an otherwise boring subject, interesting and the classroom a good experience."

"Everyone can participate."

"I really enjoyed this class. Dr. Polito is very smart and knowledgeable in Operations Management. He tries to [make it more understandable] for those of us that don't know as much about it which is very helpful."

"Fun guy!"

"Dr. Polito provided his own teaching material in the form of lecture notes that were an integral part of this course. It was refreshing to have a professor teach from his own knowledge instead of reading from Powerpoint slides."

"Dr. Polito understands his discipline very thoroughly. I learned a lot simply from his knowledge [before] reading the textbook."

"The fact that Dr. Polito gives real life example to explain the work and he knows his stuff."

"Nice guy, fun atmosphere. Some of the concepts are [illustrated] through stories, so you don't even realize you're learning so much - but you really are."

"I wouldn't change anything about the course as long as Dr. Polito is the instructor!!!"

"Maybe eliminate the textbook. Dr. Polito has very detailed notes that I learn more from than [from] the textbook."

"Thanks to Dr. Polito for all of the REAL LIFE examples of how to make the STUFF and get the STUFF to its destination!!!"

"Great class, great teacher."

Spring, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management (online). Omgt3123, section 603.

"The information we are tested on is boiled down to simple study guides, which is great because years later we can only remember 10% of what we read anyway. I'm a big fan of making courses such as OMGT 3123 less complicated rather than more complicated. You don't need to read a 400 page textbook to understand basic business management techniques. The course was also very well organized."

"Tested on materials provided; tests were fair."

"The course layout is great!"

"Lecture material is informative and very interesting. I felt the lecture material provided a better understanding of the course objectives compared with the textbook."

"Good reading materials."

"This class provides a nice foundation to management in an operational setting. I have been able to apply my learning directly to my new career!"

"Strengths: Dr. Polito's vast knowledge and respect shown to students."

"The instructor tests came from notes provided. The instructor showed enthusiasm for the course that was being taught. The instructor was respectful. The Centra [audio online] chats were very interesting."

"Dr. Polito is awesome. He's a great, incredibly intelligent instructor who really cares about his students and their understanding of the concepts he teaches. He offers ample opportunity for us to come to him with any questions. The notes we have to read for the exams are easy to understand and are straightforward. Moreover, they are incredibly interesting and thoroughly cover the topics. His tests are fair and if students read the materials, it's hard to perform poorly. ... Dr. Polito is very friendly and offers chances to interact with us even though it's an online course. I really liked the Centra [audio online chat] sessions because it made me feel like I got to know him a little better. I met Dr. Polito recently in the hallway of Bate at ECU, and he not only greeted me and talked to me for awhile, he later e-mailed me with advice on a topic I had brought up in our conversation. This meant a lot to me and says a lot about how Dr. Polito cares about his students. This was my favorite class this semester."

"Such interesting information."

"Strengths: The professor."

"I loved the live [Centra audio online] chats and I loved the material."

"Suggestions: Nothing."

"Learned a TON in this class!!"

"This is a fantastic class."

Fall, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"I liked the fact that this course was not all about formulas and calculations that I would forget by next semester, it was more about concepts and ideas that stick with me."

"Real world applications. Helpful to me in the future."

"Great teacher."

"The teacher is great at explaining material in his own way!"

"Dr. Polito is interesting especially the stories he tells you really makes things easier to understand."

"I love Polito! Great teacher and really enthusiastic!"

"Strength: The stories he used to help emphasize a topic."

"Fun!"

"Strength: Real world experience."

"Strength: Real world examples."

"He teaches based on his own notes. He is clearly an extremely intelligent person and is knowledgeable on the subject of operations management, but teaches based on his own beliefs. His stories are ... entertaining."

"One strength I can point out is that since Dr. Polito wrote the material covered in this course he has the best understanding of it and can relate it to us better in class."

"He gives amazing examples of real-life experiences that relate to the content. He also breaks down the semester by giving 8 mini-tests."

"Dr. Polito is very knowledgeable in the subject and he uses real world experiences and examples to teach us the material."

"Like his lectures!"

"Really cool guy! I love the way his test and class is set up. He's really smart and fun to listen to; I learn a lot just from his personal stories."

"Dr. Polito tells students like it is and what they can expect from the real world."

"Suggestions: Nothing." (repeated twice this section)

"Course was great."

"I would rather learn from his lecture notes than the book."

"The textbook is not very informative [and does not] give real world applications like the instructor can."

"To improve this class, I would remove the [requirement] for the textbook. I believe that the notes that Dr. Polito has created detail/include the information in the book. The book did not enhance my understanding of the course due to the fact that it did not include the real-life examples Dr. Polito discusses."

"[Dr. Polito] has his own way of teaching ... he knows what is important to understand ... everything he has in his notes are also in the textbook."

"Dr. Polito was very informative and presented information in a fashion that was easy to grasp and apply concepts that were important."

"Polito's a cool guy, he is very knowledgeable teacher."

"The course was very relatable and provided great information."

"Great experience!"

"I would review Dr. Polito's notes to understand the information. [The information] he provides is easier and more relevant to understanding than the textbook. I personally believe that ... the textbook is not necessary."

"I think Dr. Polito's enthusiasm for this material makes it easier to understand."

"Polito is awesome."

"Dr. Polito is one of a kind. You leave his class feeling like you have learned something you're going to remember for the rest of your life."

"Great teacher."

"Really cool guy. Enjoyed the stories and the class."

"I like how he ties in real-life situations into every lecture."

"Funny guy. Brings a new teaching style [into the classroom] to make boring business classes more tolerable."

"Dr. Polito gave a great deal of real-world examples which greatly allowed me to grasp the material better and relate to it. I think the way he approaches the course with excitement and fair exams is hard to find and should be modeled [elsewhere]."

"The book is not necessary because Dr. Polito covers the same information with much easier to understand examples."

"Gives it to students straight. The most I have learned in college so far."

"Being an international student it's always hard to understand the subject sometimes, but Dr. Polito made it really clear. I learned a lot during this course."

Fall, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management (online). Omgt3123, section 601.

"Polito's website and online [notes are] very informative."

"I liked how he provided the reading material for us so we had the info we needed and not a lot of filler information."

"The professor's notes that he authored were probably the best text of any course I have taken. They were clear, concise and focused."

Fall, 2010-2011 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management (online). Omgt3123, section 602.

"Strength: Instructor's knowledge of material."

"The objectives of the course were very clear."

"Good source material and notes with a wealth of information on them. Lots to study and learn!"

"Study material was concise and straight forward."

"Strengths: Breadth and depth of knowledge of the professor and the interesting way he presents it online."

Summer 2, 2009-2010 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, sections 1 & 2.—No student comments (of any kind) captured.

Spring, 2009-2010 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 6.

"Dr. Polito is excellent at explaining the concepts and providing great examples."

"Great class and very real-world-like."

"Suggestions for improvement: Nothing." (Repeated three times this section.)

"Dr. Polito alone was a strength for this course. He has such a common sense way of teaching that engages students and makes it easy to learn boring material. I loved the way he taught because he had the notes already for us on Blackboard so you could follow along in class to his lecture without being stressed about writing notes. He does not sit there and ramble on, he tells real life examples and stories for everything and I really think that helped me on the test. Mr. Polito was beyond fair, helpful and understanding. He was very thorough and made sure every student knew what was expected of her/him."

"Polito brings a lot of what he has learned in his experiences working with supply chain management and those stories and examples are probably the best part."

"Professor's material is very informative and clearly explained."

"Class is fine."

"Professor's class is very entertaining and informative."

"The strength of the course is that it is applicable to the real world and the professor uses examples which are easy to comprehend."

"Dr. Polito did a good job at making the best out of this course. He explained real life examples very well."

"The class was well taught and the professor kept the class interesting with examples that related to the topics and provided the students a better understanding."

"I thought the course was very beneficial and there was not a lot that needed to be improved."

"The strength of the course is the real world examples given in the class make the material much easier to understand (than if we just learn the concepts and don't relate them to real life."

"Great class. more teachers need to relate the information given into real life scenarios. It is much easier to understand."

"We cut through the less important information."

"Nothing. I really learned a lot and it was a very enjoyable course. I love hearing his opinions about things we talk about. He is very down to earth, and I feel that I have learned a lot more than just the 'course material' in this class. Great course."

"Good examples that help the student understand."

"Dr. Polito tells life stories that are comical yet relate back to the course topic and help me remember the different things we study in the class."

"Very valuable information is taught."

"Great teacher! Probably the most knowledgeable professor I have ever had."

"Great teacher!"

"Great class."

"Explains material very well and provides detailed notes."

Spring, 2009-2010 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 5.

"Dr. Polito is a wonderful professor. He explains and gives life examples to further your understanding of the material."

"The class is enjoyable and the teacher incorporates personal stories to keep the students attention."

"The note packets provide more information than the text. Very helpful note and quiz packets."

"Suggestions for improvement: Nothing." (Restated five times for this section.)

"Dr. Polito makes class interesting with stories."

"Fun class!"

"Dr. Polito does an excellent job giving examples of how management techniques relate to everyday life and effect us as individuals. He has done enormous amounts of research and that alone shows how dedicated he is towards his field of study."

"Dr. Polito is able to turn a boring class into one that is well liked by all. Other teachers at ECU should learn from his teaching style! He is able to use different teaching styles whether it is using videos, explaining lectures in different styles or simply drawing certain examples appeals to all the students in his class. I have thoroughly enjoyed his class and will recommend him as a teacher to others. Job well done."

"Very Great Teacher!!! Will never forget!!"

"The strength of the course is the professor's prepared notes."

"Good class. Would suggest to friends."

"The strength of the course is Dr. Polito's endless amount of stories and examples!"

"I feel the course gave a real world view of the working world which seems to be missing from many business courses."

"It was great to have a professor who can understand the material deeply enough to be able to analyze it as opposed to dictating in a monotone fashion."

"Fun!"

"I think the qualitative way Dr. Polito teaches the course is much more beneficial that in the quantitative way many other professors teach it. It was very informative and helpful."

"Amazing teacher! Learned more in the class than any other class I have taken at ECU! Has an amazing ability to make the material interesting and easy to understand."

"Suggestions for improvement: Not a thing. Dr. Polito does an amazing job and makes the student feel involved."

"The tests and quizzes come directly from the notes so there are no surprises. Once you take the first test you know basically the kinds of questions he asks for all the rest of the tests so it's not that confusing."

"Excellent real-life examples."

"Great professor."

"Suggestions for improvement: Nothing. It was a great class."

"The strength of the course is the notes given out by Dr. Polito. They are very clear, which allowed me to grasp the concepts being taught."

"Fun."

"Good class."

Spring, 2009-2010 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management (online). Omgt3123, section 603.

"Helpful professor."

"The materials created by the professor were very informative and presented in a way that made it much easier for the student to learn."

"Suggestions for improvement: Nothing. It was great!"

"I have taken many distance learning courses and this one was very student friendly. Feedback was given promptly when asked questions and the syllabus and professor gave detailed instructions on the material and expectations for the course. The material was presented in a manner that made it easier for the student to comprehend."

"The course reading/materials are delivered perfectly. Everything we need to know is provided to us and no guess work."

"I really enjoyed the set up of this class. Tests were very fair and the notes were clear and to the point. I learned more in this class than most."

"The instructor is attentive and very helpful. The course work is very straight forward and to the point. The course is very helpful and I learned a lot in this course. The notes from the instructor are very helpful and super great. Overall, a great class and a very helpful professor."

"Suggestions for Improvement: Nothing." (Repeated twice for this section.)

"Great class and I should have had more distance education classes within my college career. Great class and a very helpful professor."

"Information is presented in a very interesting manner. Challenged students as far as having to learn the information but very relaxed and entertaining class."

"Excellent content, some of the most applicable information for business in any class taken to date."

"Condensed content. Very specific examples that apply the concept in an understandable way."

"He tells you exactly what you need to know."

"I like how the material is presented by the instructor (in an interesting to read manner)."

"The ... exams were difficult at times, but they were fair."

"I loved the fact that the teacher gave us the lectures, which meant we didn't need to spend any extra money on a book!"

"Suggestions for Improvement: NOTHING AT ALL!"

"The strength of the course is the learning materials."

"There is a lot of info and it is represented well!!!"

"I like that the instructor has all the notes ready ..."

Fall, 2009-2010 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 7.

"By far, this is my most enjoyable class of the semester. Dr. Polito makes the course very interesting by applying course materials to the real world. He also simplifies the concepts, enabling everyone to understand them."

"I wish I could take Polito for 3223 in the Spring! He is one of my favorite professors at ECU!"

"Dr. Polito is extremely knowledgeable in his subject matter. His lecture notes are great; they apply real world examples to textbook topics, thus making a typically dry class into an interesting and involved class. We have fun while we learn AND REMEMBER the material."

"The strength of the course is the quality of the lectures."

"Dr. Polito has many examples that help you learn the concepts."

"Very good teacher!"

"Great and funny teacher. Keeps his students laughing."

"The material was presented clearly and the professor was enthusiastic."

"Suggestions for improvement: nothing." (Repeated four times for this section.)

"Hard tests but great class."

"I really like Dr. Polito's way of teaching. The readings were great, tons of information. The math was kind of fun also."

"Great professor! Keep him!!! I wish he would teach Omgt3223 as well."

"Good teacher, other teachers should take note."

"I love that Professor Polito makes the material interesting with funny stories. It's a fantastic approach to teaching that I wish more Professors would adopt."

"Professor Polito, you have been a thrill to learn from. Thank you for your teachings, both on the material and on life. I'll never forget it."

"Very smart and down-to-earth professor."

"Makes material relevant to current events and other things that we can understand."

"Clear outline."

"Great class."

"Dr. Polito is a very nice man, and helps a lot with understanding the material. He also makes the course fun."

"The instructor gets the students involved and that helps keep the class interesting."

Fall, 2009-2010 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 6.

"Dr. Polito is a great professor."

"I learned a lot of information that will be helpful in life."

"The strength of the course is the instructor."

"Use the materials written by Dr. Polito for all the Operations sections."

"Suggestions for improvement: Nothing." (Repeated seven times in this section.)

"The teacher is very knowledgeable about the subject."

"The instructor is very upbeat and enjoys teaching the course."

"Dr. Polito is very entertaining and makes the class fun and doesn't just read from Powerpoints. Knows what he is talking about."

"Dr. Polito is a great teacher and is very helpful!"

"Dr. Polito is one of the best teachers I've had since enrolling into ECU."

"HIGHLY EFFECTIVE."

"The strength of this course lies in the fact that the professor is highly effective at teaching the material. The materials authored by Dr. Polito are easy to read and understand. There were real life examples constantly given which made the material relatable and easier to learn."

"I liked the way we have several tests and quizzes, I feel like it helped my grade."

"Dr. Polito is a fantastic teacher! He gets right to the point and doesn't test on random, unnecessary material."

"Dr. Polito's style of teaching is a great strength, he uses such great real world examples to help students understand the material."

"Great Professor."

"The materials tested come straight from the information provided. The professor's stories make the material easy to remember."

"I truly enjoyed the class and found the information presented interesting."

"The strength of the course is having several tests. It takes the pressure off a bit, and you better understand the material because it is not so much at once."

"Dr. Polito is the man."

"I think the professors teaching method is by far the strongest advantage to this course. Dr. Polito gives you exactly what you need to know and he puts things in terms you can understand. Great teacher!"

"A fresh perspective from a good professor. His course materials were concise and made preparing for assignments and examinations challenging but very much possible."

"I would not change this course. It was a fair examination of the course materials."

"He is very into what he is teaching and provides examples that help with understanding and clarity of material."

"Overall, I love the class."

"The strength of the course is Dr. Polito's teaching style and his ability to relate to his students."

"At the beginning of this semester, I was planning to drop this class because it was an early morning class and I often have problems actually getting out of bed. However, Dr. Polito made you want to go to class. I have never had a teacher who brought doughnuts to his students on more than one occasion. He definitely makes you feel as though he sincerely cares about those he teaches."

"Dr. Polito is the strength of this course. His teaching style and what he teaches is an asset to the school and students who have the privilege of his instruction.

"Great Teacher!!"

"Dr. Polito is a very smart man and he knows what he is talking about. His has an effective style of teaching."

Fall, 2009-2010 ay. College of Business, East Carolina University, Greenville, North Carolina. Quality Management. Undergraduate credit as Omgt4493, sections 061 & 661. (Course also listed as graduate-credit Omgt6493 (online), section 601; five students not surveyed due to University's technical issues.)

"The reading materials were very relevant and I really enjoyed the variety and a break from the standard textbook."

Summer 2, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 2.

"The professor gives you a better feel of how it is in the real world."

"Class notes let you know exactly what is on the test."

"Mr. Polito knows and understands the material very well, and applies it to real life issues."

"I like the fact that teacher administers so many exams. It makes learning the material easier since each exam focuses on only one section at a time as opposed to the typical exam that covers 3-5 chapters."

"Suggestions for improvement: Nothing." (Repeated twice in this section.)

"I also enjoy the teacher's enthusiasm and passion for teaching the subject. He provides real life examples and is very effective in getting the information across in an easy-to-understand way."

"You benefit from the experience the professor has gained."

"The strength of the course is the way Dr. Polito teaches and incorporates his experiences and life stories into the lecture."

"Fun class."

"The strength of the course is the instructor's real world experience and application of it to the course."

"The professor is always in a good mood."

"Fun class. Challenging topics but a great teacher."

Summer 2, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 1.

"This course allows an individual to see that business is more than just cutting cost. It has to consider all of the long-term effects that come into play when making managerial decisions."

"I feel that Doctor Polito has done an amazing job of presenting all of the required material to the class in a way that will always be remembered. His style of teaching is very unique in that he knows how to keep his students involved and interested in seeking further understanding of the class material outside of the classroom."

"The notes allow students to see the necessary information which stresses the importance of quality in operations. This course enforces the main principles of operations and gives students the proper knowledge to be successful in the real world of business."

"Great class to take even if it was not required. Also, there is a lot of useful information in this course."

"Suggestions for improvement: Nothing."

"The course is very helpful in understanding how quality works in American and how the lack of quality has put us in the position that we are now in our economy."

"The strength of the course is the lecture notes."

Spring, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 5.

"Awesome teacher."

"The strength of the course is the content and the methods of teaching."

"The strength of the course is the teacher's personality."

"Nothing needs to be done to improve this course. This class is great! I love Polito!!!!!

"Enjoys teaching the class and makes it as fun as possible."

"Fun teacher. He is enthusiastic towards the subject and keeps everyone engaged in class lectures."

"Suggestions for improvement: Nothing." (Repeated five times for this section.)

"I like how Polito gave the class many examples and explained real world situations."

"Dr. Polito makes this course fun to come to."

"I have really enjoyed your class, Dr. Polito."

"Tony Polito is most definitely one of the University's finest professors and he is an absolute genius. He is very helpful and has taught me many life long business concepts."

"The strength of the course is the real life examples."

"Great teacher!"

"Keeping doing the things the way you do them. I have learned so much from this class."

"This was a great class Dr. Polito."

"Great job!"

"Doctor Polito has a great way of teaching the class. I have never had a class where they can relate much of the things going on in the real world to textbook materials."

"Doctor Polito is a very exciting and enthusiastic teacher who enjoys his class and the material he teachers. I personally enjoyed taking this class!"

"The strengths of this class are Dr. Polito's ability to relate class material to the real world which makes learning the material easy and understanding the material and how the world is working also."

"Very good teacher would that him again if he was teaching Omgt3223."

"The strength of this course is being able to understanding what is being taught. The material is straight forward and easy to understand."

"Nothing needs to be changed. I feel as though the class was very informative as well as entertaining."

"One of my most enjoyable classes since being enrolled at ECU."

"I love this teacher. He does a great job at teaching and you can definitely see how much he loves this subject!"

"Teacher is friendly, outgoing, and provides real life examples and situations to relate material content to things each of us can identify with. Makes attending class and retaining the information much easier."

"Suggestions for improvement: Nothing, thought the class was informative and fun."

"Great Teacher! Recommended him to every person I knew."

"The strength of this class is the teacher."

"Good material."

"The style of his teaching and made the notes to the course the best I have had in college. I wish more professors were as experienced as Dr. Polito."

"The way he teaches gives strength to understanding this course."

"I wouldn't change anything. Great class, great teacher."

"He loves what he teaches, and this makes the learning environment a lot more laid back. He only teaches exactly what you need to know, and has a different story for every topic. The endless examples he has, helps me visualize and better understand the subject."

Spring, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 6.

"I have learned a good amount in this class."

"Instructor is very approachable during and after class."

"Instructor is very knowledgeable of material, and is willing to help students with questions out of class."

"The strength of the course is Polito's understanding of the information."

"Polito is awesome."

"Very practical information."

"<u>Dr. Polito is one of the best teachers at ECU.</u> He is laid back and down to earth. He gives you the material you need to know for the tests ..."

"Suggestions for improvements: Nothing." (repeated three times this section.)

"The students can relate to the instructors' stories and past experiences."

"I have really enjoyed this class. <u>I feel out of most of my courses here at ECU, this one will be one that I take a lot from.</u> Dr. Polito does a great job of getting the information across to the students by telling stories. I feel as if I have a great understanding of the subject because of his teaching style. Polito has been fun, encouraging, and has made me realize there is a lot to question in the Western ways of management. I feel as if this course will benefit me greatly one day in the real world!"

"Dr. Polito is a very effective teacher. He makes you want to come to class to hear his stories and his lectures. I really liked the way he had his own notes and there was no book to follow. I believe this is very beneficial because it is first hand coming from someone who has been there, done that and they are real experiences. I have taken a lot from this course and wished that more professors had his teaching style!"

"It's nice not having to use the textbook and having notes already made that break down the textbook content for you instead."

"The atmosphere was relaxing and enjoyable. I like that there was time for lecture material and also time to take breaks and laugh a little so that we didn't get strayed from paying attention to the material. It actually helped keep my focus better."

"The strength of the course is learning material that you can not get out of a textbook."

"Suggestions for improvement: Nothing. Students love this class and the instructor."

"Students remember the concepts that are taught because of the excellent examples used in class."

"I would not change anything. This professor is the best for the class."

"Although the material may seem unimportant or boring, he gets the students to understand and remember very well."

"The strength of this class is the teacher."

"Suggestions for improvement: Nothing. Polito rocks!"

"The strength of the class is that the teacher provides the notes and goes over them as well as gives many examples."

"Suggestions for improvement: Keep it the same."

"The amount of examples given about certain situations proved to be extremely helpful in understanding the material. It's nice to not just hear stuff come straight from a book or Powerpoint. Much better way of teaching. Probably the most enthusiastic professor I've had while at ECU."

"Suggestions for improvement: Nothing really. The way the course was put together seemed ideal to me."

"One of the best teachers at East Carolina."

"The way professor Polito teaches the course makes the material presented easy to understand, he gives great real life examples to explain the concepts presented. Very good professor!"

"If everyone had professor Polito for Operations we wouldn't be in the middle of a financial mess as a country!"

"The material gives you great view points on managerial perspectives."

"Dr. Polito makes the class fun and interesting."

"Polito obviously really knows the material and can give a lot of real life examples. I like that he wrote his own notes, it shows he did a lot of work and can really explain the subject."

"He really tries to wake students up and include real life and not just text books."

Spring, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations & Supply Chain Management. Omgt3123, section 7.

"Dr. Polito really emphasizes what he expects you to know in real life context."

"The reading materials are well organized and good preparation for tests and quizzes."

"Suggestions for improvement: Nothing." (Repeated six times for this section.)

"Interesting class. Good professor."

Great examples and stories."

"Very easy material to read and learn."

"Great course."

"It teaches not only on Operations but real-life situations that are more valuable than book knowledge."

"Give this guy a raise."

"Teacher is knowledgeable and doesn't rely on the text."

"Good class to take. If you read his notes you do very well."

"Dr. Polito teaches the class for real-world application."

"The strength of the course is how the material is taught."

"Great information to learn."

"Teaches you important aspects to remember about producing goods and supply management and also business tactics."

"The course is interesting and keeps your attention. Notes reflect test material."

"... He's so nice and loves to talk to and get to know his students which is a huge strength ..."

"Professor is very knowledgeable of the material and enjoys teaching it. Provides his own text and made the reading easy to follow with his lectures and stories."

"Really enjoyed the class!"

"The strength of the class is the professor's energy and constant progression through the material."

"The strength of the class is the experience of the teacher."

Fall, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 7.

"I think out-of-the-box thinking, such as Dr. Polito offers, is necessary in this course. I have gained much more from this course than many people who have other instructors seemed to have gained."

"I enjoyed your class and how you involved everyone and get to know each one of your students! Good job!!"

"Dr. Polito is very good at making sure that what is on our test is in the notes. He keeps class fun but you still really learn a lot."

"Good teaching and enthusiasm!"

"The informational course lecture notes were easy to understand and very helpful for each of the tests and quizzes. Although there were a large number of tests at a constant pace, the way the material was broken up was actually beneficial in the long run."

"The course teaches practices of Operations Management that I feel will be useful down the road."

"I like that there are plenty of tests, so if you do bad on one it will not kill your grades. I learned a lot more by studying for smaller tests than trying to learn a bunch of stuff for one larger test."

"The course is all about quality and I feel it can help you not only in a business point of view but also in everyday life. It will help you break down your options and make the right decision."

"The strength of the course is the real world education."

"The strength of the course is the testing arrangements."

"Great course material is provided. Lectures and tests are easy to understand and are current."

"I would change nothing in the course."

"Nice professor."

"Great class. Best class this semester."

"I enjoyed being in Dr. Polito's class."

"Great class and a great professor. I would take him again if I could!"

"Great professor. I learned a lot from your viewpoint."

Fall, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 8.

"I will enroll in any class taught by Dr. Polito if the option is available."

"The lecture material helps me to prepare for each test and the real world examples help me to learn the material and how to apply it for the future."

"The strength of the course is the professor's knowledge."

"The strength of the course is the hundreds of examples Dr. Polito told in explanation of the material covered."

"The notes are easy to read and easy to understand."

"Very good and important information. Really makes you think. Will definitely need this material and these concepts in any career."

"The strength of the course is the enthusiasm and experience that the professor demonstrates."

"I really like the way Professor Polito teaches the material by using examples from everyday life."

"The strength of the course is the instructor."

"I like how there are more exams and less material to master per exam."

"This is a great class and I will highly recommend it to others."

"The experience of the instructor in the real world made class interesting."

"Can't go wrong with Polito brand."

"Fun class, good examples. Really practical information. Very interesting stories! I would recommend your class to anyone who had to take this course."

"Dr. Polito is a great guy!"

"Dr. Polito is absolutely great!"

"Great class. I really enjoyed learning the material because Dr. Polito has great knowledge of the material and he relates well to his students."

"I really enjoyed this class."

"This has been a fun, interesting class and also I felt I actually learned something worthwhile."

Fall, 2008-2009 ay. College of Business, East Carolina University, Greenville, North Carolina. Quality Management (online). Undergraduate credit as Omgt4493, sections 061 & 661. (Course also listed as graduate-credit Omgt6493, sections 061 & 661.)

"Dr. Polito is the best instructor I have had at East Carolina. I can also say his course has worked me harder than any course I have taken so far. I sent him an email earlier in the semester because I was very frustrated with the workload. His response was very respectful, even though my email was not. I am very sorry for this email, though, because I feel like I had sold Dr. Polito short. In retrospect, this is an excellent course and the materials he made us read were more than fascinating. I have never had a course where I enjoyed the readings more than in this course. Dr. Polito is an excellent instructor in that when I emailed him about concerns or questions, he was always quick to respond. ... Dr. Polito was giving the class very valuable information that has changed the way I look at management altogether. I cannot thank him enough for this course."

"Though it has easily been the most demanding course I have had, it has also been my favorite. I have recommended to other students by telling them 'You'll be very glad you took this class. Be VERY prepared to work but you will gain more from this class than any other.' Thank you, Dr. Polito."

"Great teacher."

"Course actually requires one to learn. Relevant readings, tests correspond well to the readings."

"The tests are perfectly fair."

"I like the layout of the course."

"The readings packet ... I think is very helpful and give a real insight into how ... managing is applied in the real world."

"The course is outlined well."

"The course gave me excellent insights into American versus Japanese management and caused me to look at management in a completely different way. I have learned and been shown great examples of great management techniques versus poor management techniques and it has made me want to change my concentration from General Business to Management."

"The strength of the course was the organized reading materials."

"Dr. Polito has pulled together some very interesting readings that provide a great deal of knowledge regarding how quality has been handled by different companies over time."

"The strength of the course is seeing a broad, historic range of articles about the issue of quality."

"The strength of the course is the many different viewpoints expressed in the readings material."

"The distance learning component of this course was perfectly fine and went very smoothly. Dr. Polito has a detailed and well organized schedule and syllabus that makes it very clear in following what is going on in the class, and when to learn/study the topics and submit the assignments as needed."

"I thoroughly enjoyed this course. The reading materials were informative and very interesting."

Summer, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 2.

"The instructor cares about what he is teaching, and even though the material can be slow, he always shows enthusiasm and is prepared to lecture."

"I like the way this professor teaches. His methods are great and his examples help us to understand and remember better."

"Great atmosphere and enthusiasm."

"The material is applicable to the rest of my degree program."

"Great instructor ... very knowledgeable and helpful."

"The teacher is very effective in all aspects."

"The instructor always provides examples of what he is teaching. This makes the information easier to understand."

"I just love the class and the way it is taught."

"He is a great teacher. A real genius."

"Great teacher."

"He is a very fun teacher. Honest about everything."

"The way the course was taught was very structured and made it easier to retain the information learned in class."

Summer, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 1.

"The strength of the course is the instructor's preparation with many examples and stories."

"The strength of the course is Dr. Polito's direct experience in the subject."

"The instructor has a unique way of helping you remember things with stories and examples."

"The teacher provides examples that make understanding the concepts easier."

"There are many examples of relating the topics explained, which I feel is an important contribution."

"The strength of the course is the teacher, his real life applications and stories help this course to be very beneficial."

"The strength of the course is the obvious enthusiasm and personal experiences share, which help to positively supplement the material and make it more relevant to students."

"Very good, easy to understand readings."

"Good job. I enjoyed the lectures."

"Really good professor."

"I was excited about taking this course and it lived up to my expectations."

"Great class, thank you!"

Spring, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 6.

"You are a wonderful professor. I wish more professors were like you and had your point of view. I've learned so much and not just in "school" but about how life and the way the world operates. Thank you!"

"Dr. Polito is very effective in teaching this course. He has a great teaching style and has the utmost respect for his students. Not only is he a good teacher of the material but he's a nice person."

"Mr. Polito is a wonderful instructor. He helps students in any way he can. His teaching methods are great."

"Dr. Polito is awesome. <u>He is the best professor I have had in the business department since I've been here at ECU."</u>

"Great teacher."

"Dr. Polito is extremely knowledgeable on the topics taught and makes it very understandable for students."

"Interesting real-life stories."

"Great teach who challenges you to learn."

"Gives great examples and stories that apply from real-life situations."

"The use of real-world examples is helpful. Dr. Polito knows SO much about the subject matter and that is also a real strength of the course."

"The teacher has a lot of real world stories and examples to explain his notes. You don't have to buy an expensive textbook."

"The term tests were broken up so we would have eight small tests instead of two or four larger ones. It really helped me learn the information better. I feel as though I retained a lot of it, whereas with some other classes, I would just cram before the midterm-like tests."

"The course notes and printouts were straight to the point. I didn't need a textbook. I like when instructors help students save money."

"The strength of the course are the professor's outlines, which make the information easy to understand."

"The strength of the course is the professor's knowledge of the topic and his experience."

"Tony Polito is da man!"

"I wouldn't change anything."

"The strength of the course is all the different viewpoints on the subject."

Spring, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 5.

"Professor Polito is the main strength of this course. His humor and personal stories add flavor to the class and help students learn the material from firsthand knowledge. He keeps the class entertained and makes me want to come to class. His grading is very fair. Dropping the lowest grade on tests and quizzes really helps the students."

"Polito is a great professor and I would recommend him to anyone taking this course. He is excited about this course and it shows through his lectures."

"Fun professor."

"The quizzes and tests are from the lecture notes, which by the way are brilliant."

"I truly enjoyed sitting in your class, Polito. Keep your spunk!"

"Dr. Polito is very interesting and brings in great real life stories from things he has experienced that apply well to what we are learning."

"Great class!"

"I think the examples given in the course lectures are very helpful not only in class but in the real world."

"He gives very good real world examples to help you understand the topics."

"I feel that this class is very interesting."

"No textbook, rather there are easy-to-read notes."

"The material is presented so that it is very easy to understand."

"The main strength of this class is the professor. He knows exactly what he is doing and can provide very insightful real-world examples."

"The main strength of this course is the instructor."

"Dr. Polito is a good instructor."

"The main strength of this course is its focus on the topic of quality."

"He is a great teacher!!!!"

Spring, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. MBA Operations Management (online). Omgt6123.

"The strength of this course is the readings because the provide an excellent teaching method. The readings were real-life based and not just theory and they helped me to understand the concepts a lot more."

"Valuable information, especially the reading materials."

"The strength of the course is the use of articles and case studies to demonstrate the concepts concerning operations management."

"The material taught was applicable to my work."

"The strength of the course was the teacher's knowledge of the material. Very good method of teaching with real-world cases and examples."

"I think the course material is very useful and relevant. I really enjoyed learning the subject."

"Instructor is very passionate about this course and is a real asset to its teaching."

"Great reading collection and notes (in lieu of a textbook). Professor was very frank and accessible. I enjoyed the class thoroughly."

"I wouldn't change any of the material that is taught. I really did enjoy it."

"It was good to have learned from an expert in the field and it was relevant from the readings and emails."

"This course was well suited to learn the theory of quality!"

"The information in the course is great. The professor gave us not only the textbook type of information, but he gave us a lot of articles that applied to the real world. The articles were very interesting and I can honestly say I did not become bored with my classwork."

"The course encourages students to think 'outside the box' in terms of managerial styles and quality . The text packet has been wonderfully selected."

"Once I became accustomed to Dr. Polito's style, then I was able to adapt my studying. His notes and articles are excellent ways to learn the required concepts. He has a different perspective, something that as a new generation of managers, we need to embrace."

"the text provided by Dr. Polito in the course pack was fantastic. His knowledge of 'quality' is evident and the importance Dr. Polito places on these principles throughout the course will pay large dividends in the business world for me later."

"I have absolutely loved this class. I am not sure that I would change anything about it."

"I can't believe how much I learned in this course, not just memorized for a test, but actually learned and enjoyed it!"

"Totally different perspective on teaching the topic. It was very interesting and not based on a textbook but on real cases. The case study approach should be used wherever possible."

Fall, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 7.

"Dr. Polito is very friendly and personable. I enjoyed having him as a professor. I wish his class had been earlier in the day though!"

"He has a lot of experience in the work field so he knows what he teaches and passes his knowledge down to his students."

"The strength of the course is the instructor's enthusiasm, he really makes the class easier to be in."

"The strength of the class is his giving real world experience. Very good information that we could even use today."

"Dr. Polito offers a very unique and realistic viewpoint on this subject."

"Polito knows what he is talking about. The examples and stories he provides in class are really helpful in understanding how the concepts apply to the real world."

"I really enjoyed this instructor. Dr. Polito had a lot of real world job advice and experience that directly related to the course material."

"Dr. Polito is a good teacher. His stories are informative and help you to beter understand the material he is covering."

"Cool teacher."

"It is useful information and there are a lot of helpful examples."

"The stories about things related to the material for the most part helped me have a better understanding."

"Great professor. Very knowledgeable about the subject matter. I loved the handouts and notes instead of having a textbook. They were a great learning tool."

"Great professor, great stories that relate to class material."

Fall, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 6.

"Dr. Polito is so enthusiastic about teaching this course. He also has a great sense of humor, which makes learning the material more enjoyable and easier to learn. His friendliness also helps the class out a lot, which in turn prevents shy people from not asking questions."

"Tests and quizzes are straightforward."

"Good examples from everyday things."

"Dr. Polito is the man!"

"I like the exam method of doing more tests with fewer questions, similar to the way we did in high school, but harder, of course. I think it helps out a lot to not have to retain such huge amounts of information at once."

Fall, 2007-2008 ay. College of Business, East Carolina University, Greenville, North Carolina. Quality Management (online). Undergraduate credit as Omgt4493, sections 061 & 661. (Course also listed as graduate credit Omgt6493, sections 061 & 661.)

"The strength of the course is reading the articles about quality."

"Good readings. Helpful notes on tests."

"Well constructed readings packet."

"The strengths of the course are being able to study and correspond about real world cases and quality issues that have been and are existent in the workplace."

"Enjoyed the material from the class."

Summer, 2006-2007 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 1.

"Great class, very enjoyable."

"This course has been informative and very exciting. The professor's many stories and experiences have made the information a lot clearer."

Spring, 2006-2007 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 5.

"The instructor relates academics to real world problems and situations."

"He keeps the lectures very interesting using real world examples."

"Dr. Polito makes class fun and interesting. He has the best ... stories."

Spring, 2006-2007 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 6.

"Tests every week make the course load feel much easier. It is a GREAT idea!"

"Breaking up the tests has been a help!"

"The strength of the course is Dr. Polito. He is a very intelligent person and it is obvious he loves this material."

Spring, 2006-2007 ay. College of Business, East Carolina University, Greenville, North Carolina. MBA Operations Management (Online). Omgt6123.

"I like Dr. Polito."

"The strength of the course was the case studies, the historical perspectives, and the applications to modern business."

"The strength of the course was the readings."

Fall, 2006-2007 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 6.

"The strength of this course is the teacher. His examples that related to real life and the business perspective given by the teacher."

"The instructor has been in the real world and knows what's really important."

"Great class. Great teacher!"

"Dr. Polito's ability to apply real life examples to text material makes learning the material that much more fun."

"Great instructor. Wish he taught more classes. Thank you, Dr. Polito. His lecture notes are also easy to follow."

"Fun teacher. Practical and emphasizes information that can be applied and skills that can be used."

"Fantastic professor. One of the best I've had in my four years at ECU."

"The way Dr. Polito teaches is wonderful. He has a very different style than a lot of the other teachers ... and it reaches me. He is a smart man who know how and what to teach."

Fall, 2006-2007 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 7.

"The strength of this course are the examples that Dr. Polito gives."

"The strength of this course is The Professor! Very knowledgeable on topic and provides a different outlook."

"Great teacher!"

Fall, 2006-2007 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 8.

"Nice instructor."

"Great professor! <u>I learned more in this class than any other class I have taken at ECU!</u> Hope to get him for graduate school! Very enthusiastic and has a fun way of teaching the material."

Summer, 2005-2006 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 1.

"If anyone deserves tenure it is Tony Polito."

Spring, 2005-2006 ay. College of Business, East Carolina University, Greenville, North Carolina. MBA Operations Management. Omgt6213, section 1.

"Good job!! Gives a good perspective of real life operations management!"

"I enjoyed your examples from your working days. I enjoyed the discussions."

"Great teacher!"

"Strong professor. Interesting viewpoint on class. Would highly recommended for a true business perspective."

Spring, 2005-2006 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 3.

"You're great!"

"Mr. Polito does an excellent job of relating the material to current events in the business world."

"Dr. Polito is very enthusiastic about management and has a very good viewpoint on the subject. I have learned and retained a lot of the information from this course through his stories and videos."

"Being in your class was a real pleasure. You are one of the best teachers I have had."

Spring, 2005-2006 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 4.

"The strength of this course is the instructor's knowledge of the course material."

"The online lecture notes are awesome and very detailed. The attendance policy does not punish people for being smart and self-motivated."

"The strength of this course is Dr. Polito's qualitative approach to Operations Management. He brings a lot of real-world knowledge into his lectures."

"It has been a pure joy to have Dr. Polito for this Operations Management. He was extremely effective at reaching us the materials and keeping us interested."

"Informative."

"I enjoyed Dr. Polito's continual positive attitude and excitement for teaching. It made it bearable to come to an hour and fifteen minute class."

Fall, 2005-2006 ay. College of Business, East Carolina University, Greenville, North Carolina. Analysis & Management of Quality (Online). Omgt4493, section 1.

"Very good class."

"It made you teach yourself the material, therefore you had to learn."

Fall, 2005-2006 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 2.

"He's very knowledgeable and enthusiastic."

"Dr. Polito, you're a great teacher. It's been a pleasure learning from you."

"Great teacher, works well with students."

"He teaches the concepts and not so intensely upon the formulas themselves."

"The strength of the course is that it is exciting!!!"

"The strength of the course is that it is easy to understand."

Fall, 2005-2006 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Omgt3123, section 3.

"It is good that the instructor focused upon important concepts."

"Dr. Polito is a very good professor with relevant experience that he applies to his lectures. He is always available for outside help and is understanding of real life issues outside of class. Incredible professor."

"Great teacher. Has an excellent sense of humor and is very kind."

Summer, 2004-2005 ay. College of Business, East Carolina University, Greenville, North Carolina. Business Decision Modeling. Dsci3223, section 3.

"Polito is a big asset to ECU. Enjoyable, challenging class."

"The strength of this course is the professor's understandability."

"Dr. Polito is a great teacher. Fun and educational."

"He explains everything very well. Extremely helpful."

"Polito is the teacher! Very, very good. I'd recommend him to anyone!"

Spring, 2004-2005 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3123, section 5.

"The strength of this course is the professor."

"Very knowledgeable. Great teacher."

"It was fun to be in this class. I learned a lot of cool and important stuff."

"Dr. Polito makes class interesting."

"The professor's course materials that he developed were a great tool."

"The strength of the course are the online lecture notes and quizzes."

"Dr. Polito's lectures, they give me a different view of business, one that you can't get from a textbook."

"The strength of the course is the online material."

Spring, 2004-2005 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3123, section 6.

"Excellent professor. Relates well to students. Makes it a class that you want to come to."

"The strength of this course is Dr. Polito's examples that relate the principles and concepts covered in class to real life events and experiences."

"Give Dr. Polito a 100% raise! Best instructor at this institution."

Spring, 2004-2005 ay. College of Business, East Carolina University, Greenville, North Carolina. MBA Operations Management. Dsci6213, section 2.

"The wide variety of readings tie together, helping us to understand the overall applications of the concepts we have learned."

Fall, 2004-2005 ay. College of Business, East Carolina University, Greenville, North Carolina. Business Decision Modeling. Dsci3223, section 4.

"The strength of this course is the teacher's interactions with students and his grading criteria."

"Has strengthened my understanding of Excel significantly."

"The explanation for the instructor is excellent."

"The strength of this course is the professor."

"Great course!"

Fall, 2004-2005 ay. College of Business, East Carolina University, Greenville, North Carolina. Business Decision Modeling. Dsci3223, section 5.

"The strength of this course is the instructor's method and style of teaching. We learned 'hands on."

"The strength of this course is the way the lessons were explained on the instructor's web site."

"The strength of this course is the online practice that can be done at home."

"The instructor makes hard material very learnable and comprehendible."

"Good teacher. He really wants the students to learn the information."

Fall, 2004-2005 ay. College of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3323, section 9.

"Polito is a great professor. I enjoyed his class and he has great knowledge in this subject."

"Polito has great enthusiasm when teaching this class. Makes lecture notes interesting and easy to understand with examples. Adds stories and situations to material to better help our understanding."

"This course is good in that it is not overly math-oriented. Very real world in nature."

"The course packet is very concise and efficient."

"Thank you for showing so much enthusiasm in teaching this class."

"Great guy, interesting class."

Summer, 2003-2004 ay. School of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3123, section 2.

"I think you are a wonderful teacher. Your humor helps us along through the lectures. Good job."

"Great professor. The strengths of the course are the lecture notes he provides."

"The notes made by the teacher are great. Wonderful teacher!"

"Dr. Polito is truly an asset and a great strength for the class and the department. The note packets help greatly."

"Dr. Polito, you are truly an asset to the university and successfully convey the information in a manner conducive to learning. I feel that my retention of this information is greatly improved over other classes and I feel in great part due to your real life examples."

"The strength of this course is the teacher."

"This was the best class I had at ECU thanks to Dr. Polito."

"Dr. Polito's enthusiasm in teaching the course. He makes it easy to learn the material."

"I tried taking this class under a different professor in the spring and I had to drop it because I had no idea what that professor was talking about. Dr. Polito is great!"

"Great website and lecture notes on website."

"Thanks for having a sense of humor and a break in the middle of class. Two and a half hours is a long time to sit still. The videos are appreciated."

Summer, 2003-2004 ay. School of Business, East Carolina University, Greenville, North Carolina. MBA Operations Management. Dsci6213, section 1.

"Dr. Polito provides useful real life examples for the topics discussed, he always examines different points of view and encourages us to think about the topics. The extra readings have been extremely useful to my understanding of the subject. Dr. Polito has done an excellent job with this course and I have learned more in this class than any other course I have ever taken!"

"Interesting class, stimulates students to communicate their thoughts. Stimulates critical thinking through many perspectives and cases in operations management. I like this class."

"Provides insight into several perspectives of operations management."

"Very interesting class. Lots of material covered."

"This course does not rely on a textbook. Rather, students have the ability to discuss discipline issues."

"The strengths of this course are the instructor's knowledge and the course packet."

Spring, 2003-2004 ay. School of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3123, sections 4, 5 & 6.

"The strength of the course is ... the exact and more appropriate packet instead of a book."

"The strengths of the course are the lectures and examples."

"The strength of the course is the teacher. He is very enthusiastic and knowledgeable regarding the subject."

"The strength of the course is the teacher! I would not change anything to improve the course. It is perfect the way it is."

"The strength of the course is the instructor."

"Dr. Polito is a good teacher. He his able to connect with his students."

"Dr. Polito is a great teacher! One of the best I have had at ECU!"

"You are a great teacher. Keep up the good work !!"

"Great teacher. Very knowledgeable on the subject. I plan to take him again next semester for the other course he teaches."

"Dr. Polito really knows a lot about this stuff and his examples are helpful in understanding."

"The strengths of the course are Dr. Polito's lecture notes and website ... and how he prepares us for the quizzes."

Fall, 2003-2004 ay. School of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3123, sections 5 & 6.

"The strength of the course is Dr. Polito."

"The class was from experience and not just out of a text book."

"Polito is great!"

"The examples given and the topics covered are very helpful."

"I feel that Dr. Polito is a good teacher for this class. He knows what he is talking about and he gives you good examples."

"The instructor has a way of bringing [current events into] the subject."

"The main strength of the course is how excited he is when he is teaching. I actually liked the quizzes."

"He is funny and enthusiastic."

"Dr. Polito is the biggest strength [of this course]. He is an awesome instructor. This is the second time I have taken him and do not get bored of him."

"The main strength of this course is the instructor."

"The main strength of this course is the real world examples used in class."

"I have truly enjoyed having you as a teacher this year. You're funny, nice, and are able to get the material across in a way that is understandable! Thanks for being a good teacher. You're the best."

"I think that Dr. Polito should consider writing a book on Operations Management. I truly enjoy his points of view and the class as a whole."

"Good examples."

"Great guy and teacher. Very information course packets. Great toward students."

Spring, 2002-2003 ay. School of Business, East Carolina University, Greenville, North Carolina. Management Science. Dsci3023, sections 3 & 7.

"It's a fun environment with many points of view to make the subject interesting."

"The course is great just the way it is."

"Dr. Polito does a fantastic job with the course and cares for the students."

"The teacher makes this class enjoyable to attend and learn. He talks to us as regular people not just as students."

"You are the best teacher I have had while attending ECU. You make learning fun and coming to class an enjoyment."

"The main strength of the course is the way the material is presented and the knowledge of the instructor."

"Tony Polito is one of the best instructors I have had at ECU. He makes class interesting and enjoyable and relates the material to understandable examples."

"Polito is an excellent instructor. He has made this class fun to learn."

"Good job! I have enjoyed the semester with you! It's nice to have a teacher that doesn't take everything so seriously!"

"The instructor's ability to get the information across to you in a way that makes you want to learn it."

"Dr. Polito is one of the best professors I have had in five years at two different universities."

"The main strength of the course is the professor's enthusiasm for the course material."

"There is nothing I would do to change the course. Everything was the way I would have wanted it."

"The strengths of the course are the frequent quizzes and the non-boring lectures."

"Great job! Wouldn't change a thing."

"I enjoyed your course. Thanks!"

"Great teacher!"

"The teaching. Polito explains everything and extremely willing to help."

"Good teacher! Keep up the good work!"

"Thanks for reaching me. You're a great teacher."

"I wish you taught more classes so I could sign up for them."

"Dr. Polito makes class very interesting and fun. He is willing to help you understand all the material."

"Dr. Polito is very helpful. Great class."

"The instructor, one of the best here at ECU."

"Doing great!"

"The quizzes really help out when it comes to getting a feel for the actual test."

"Not too boring!"

"The strength of this course is the instructor."

"Professors like Polito are what make ECU great!"

"Made 8:00am class fun and worth coming to. Identifies with students as an equal."

Spring, 2002-2003 ay. School of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3123, section 4.

"Good job with examples and with making things interesting!"

"The teacher, Mr. Polito is a great teacher! His examples from his previous experiences were extremely helpful to my understanding of this course."

"Great job."

"The strength of this course is the professor's enthusiasm!"

"Dr. Polito has an in-depth understanding of info from first-hand experience. I feel that makes his teaching more effective."

"Teacher makes material understandable. A+"

Fall, 2002-2003 ay. School of Business, East Carolina University, Greenville, North Carolina. Operations Management. Dsci3123, sections 2, 3 & 4.

"The material is useful because it relates to real world experience."

"Teaches realistic situations instead of straight out of the book."

"He's funny and gets excited about the material – even though it is boring. He's a great teacher!"

"You made this course fun!"

"Polito teaches the important topics, rather than the material out of books."

"Good professor. Very knowledgeable."

"Relates to the students well."

"The strength of this course is the coverage of the changing paradigms regarding Operations Management."

"Handouts instead of a book."

"Interesting. Good real-life examples and applications."

Spring, 2001-2002 ay. School of Business, East Carolina University, Greenville, North Carolina. Management Science. Dsci3023, sections 1, 2 & 3.

"The strength of this course is the friendliness and teaching style of the teacher. I would not change anything to improve the course."

"I would not change a thing to improve the course."

"I loved this course."

"Dr. Polito is enthusiastic about teaching. His good mood makes it easier for us to stay interested."

"Dr. Polito's teaching style is a definite benefit to the class. It is fun and useful to come to this class and I am so impressed with this class I specifically signed up for another class taught by Dr. Polito."

" I would not change anything to improve the course."

"Great class."

"Professor Polito is an awesome professor."

"<u>I think Dr. Polito is the best teacher I have had during the last four years of my college career</u>. He was very, very helpful and nice and an outstanding role model to all students. I am glad ECU has a teacher such as Dr. Polito. Thank you."

"The strength of this course is the professor."

"I would not change anything to improve the course."

"You get to the point, tell us things straight. You don't waste our time with useless things."

"Easy to understand. If you know algebra, you will do all right."

"What is gone over in class is what is on the test. There is nothing crazy to throw you off. The tests are very straightforward."

"Dr. Polito really made sure we understood material before being tested. We had a lot of practice in class. He really drilled concepts into hour heads. Handouts were also helpful."

"This class could be extremely difficult if we didn't have such a great teacher."

"Teacher can develop a good heading with students. His use of repetition is very helpful."

"The teacher taught in an excellent manner. He was the strength of the course."

"I would not change anything to improve the course. Nothing. The teacher was excellent. He was great teaching the course."

Fall, 2001-2002 ay. School of Business, East Carolina University, Greenville, North Carolina. Management Science. Dsci3023, section 6.

"Students are tested on material that is strongly emphasized. Material is covered extensively giving students amply opportunity to ask questions."

"He has made every point clear to students."

"Mr. Polito was always available for any questions. He knows his stuff. Thanks."

"Quizzes prepare us for tests."

"Tests seem to be fair."

"Goes over material well and explains concepts well."

Spring, 2000-2001 ay. College of Business Administration, University of Northern Iowa, Cedar Falls, Iowa. Introduction to MIS. 150:080, sections 3. 5. 6 & 7.

"The instructor's main strength is his ability to provide us with the most important concepts in the course so that we could succeed"

"The instructor's main strengths: thorough and detailed discussions, helpful on material and exams, friendly, provides many related examples"

"Great teaching skills!"

"The instructor's main strengths are his communication and understanding of material."

"He knows how to teach this course very well."

"He explains things well and give good examples in class."

"I feel Mr. Polito is a good teacher and I learned from him, and I am disappointed that he is not teaching next semester. This school lost an asset."

"The instructor's main strengths are his knowledge and eagerness to help"

"He is good when telling us what we need to know and he explains it very well and compares it to real life situations which help it make more sense."

"The instructor's main strengths are his trying to make class fun, going into detail, and telling personal experienced relevant to material"

"The way he teaches us he tells us what is going to be on the test and what to study."

"He did a great job of teaching this class. He really made me want to learn more."

"He gives good examples knows what he is talking about."

"I feel like Polito explains things well ..."

"He provides real-world examples that help us understand concepts in the test better. He seems to have a lot of good real world experience."

"He knows the material very well. He cares about his students."

"He shows a lot of knowledge in this subject and has worked out in the business world. So he knows a lot of other useful information."

"Mr. Polito is very intelligent and fun."

"He always has a story to explain certain topics or ideas."

"The instructor's main strengths is his good examples that relate to material."

"Good teacher."

"The instructors main strengths is his knowledge of material that is presented in a way that's easy to understand."

"He uses examples to make concepts more understandable. It really helps."

- "The class is boring but Polito tries to make it as bearable as he can."
- "My learning in this course would have improved if the instructor had slowed down and clarified certain topics a little more."
- "He is funny and makes the class interesting."
- "He knows his stuff, flexible, smart, and funny."
- "Good knowledge of the material."
- "He is friendly and helpful."
- "He is able to apply real world examples for definitions, key words."
- "The instructor's main strength is his ability to explain difficult concepts."
- "The course's main strength is the technical knowledge of the teacher. The teacher is fine."
- "He seems to care about student learning."
- "Enjoyed what he was teaching."
- "The instructor's main strengths is that he is kind and understanding."
- "Explains material. Does very well, has good real life experiences. Does not just read slides."
- "Over all did a very well job considering the slides and the standardized coursework."
- "Always answers questions very thoroughly."
- "He tries to give us the information we need to know in an interesting way. He does a good job of making really dry, boring, generally useless information somewhat applicable to the real world."
- "The instructor is good."
- "Good examples, easy to listen to."
- "Mr. Polito has good attitude, willingness to help."
- "Overall, I think he did a good job teaching the class"
- "The instructor's main strengths are: his stories he tries to give examples of what he is teaching."
- "I feel that he knows what he is doing and understands the materials ..."
- "He is very thorough and detailed in his lectures"
- "The instructor's main strength is his knowledge of the subject."
- "The instructor's main strengths are his knowledge of the subject matter and personal experiences in the real world."
- "All around a very good instructor. He did a good job preparing us for the exams. But the exams were very difficult and hard to understand."
- "The instructor's main strength is his knowledge in this field."

"He knows the information and how it works in reality. He wants to make sure everyone understand it.

"He explains material in very good detail."

"He knows his stuff."

"The course is boring, but Polito tries hard to make it cool."

Fall, 2000-2001 ay. College of Business Administration, University of Northern Iowa, Cedar Falls, Iowa. Operations Management. 150:154.

"The instructor's main strengths are that this was a very organized course. Mr. Polito had computer access via www for everything we need for the course. There was also detailed explanation of the material.

"This was one of the best courses I have taken, primarily because students had all the needed resources on the web. More instructors should create web pages similar to Mr. Polito's."

"The instructor's main strengths are that he is very knowledgeable about the subject. He has good real world experience and helps us to understand the subject."

"I enjoyed this class."

"At first it seemed as though there was a lot of work, but he knows the appropriate level so that we learn and we do. Very knowledgeable of the subject matter through the use of real life examples. The use of cases makes the subject matter more applicable to real life and makes it easier for us to comprehend."

"The instructor's main strengths are that he goes over material thoroughly and points out the most important items to remember."

"He explains the material in simple terms most people can understand."

"He structures the class well so that there is sufficient work to be done, but not too much."

"Mr. Polito uses appropriate materials for the course and creates a comfortable atmosphere in class."

"The instructor's main strengths are that he gives examples, has open discussions and he is willing to help students out. He also has an open mind."

"I gained from the work that was required outside of class."

"The instructor's main strengths are that he really knows what he's talking about by writing his own course materials."

"The instructor's main strengths are that he is a great teacher and gives us interesting reading material. His lectures are fun, easy to follow and very informative. He is friendly with students but maintains professionalism. I have thoroughly enjoyed Mr. Polito as an instructor. One of the best aspects of his personality, and therefore his classroom is his willingness to help every student and spend as much time talking with them as needed."

"The instructor's main strengths are that he is a very organized and efficient teacher."

" I think that I have learned a lot from this course. Polito did a super job."

"The instructor's main strengths are his great real-world experiences. He had a good variety of assignments (reading and writing). I also like his version of condensed text instead of a real textbook. I really enjoyed the assigned books that we read. Mr. Polito is an interesting instructor, I learned a great deal from him."

"The instructor's main strengths are that he is very interested in the work that he puts into the class and he expects the same out of his students. He takes pride in his work. He introduced us to the works of Edward Deming."

"The instructor's main strengths are that he makes the classroom environment conductive to students learning. It was an interesting class. He allows students to express themselves openly."

"Mr. Polito is a great teacher. Otherwise, I would not have taken the time to fill this out!"

"The instructor's main strengths are that he did a good job of clarifying all the work and assignments. The continuous updates of course work and graded marks were great."

"I am appreciative of the introduction to the manufacturing genius Dr. Deming.

"The instructor's main strengths are he has good learning material, which is interesting to learn from the reallife things that were dealt with in class."

"The teacher has a lot of knowledge and examples showing how he has experience in the field."

"The instructor's main strengths are his personal experiences and he has a story for every occasion."

"The instructor's main strengths are that he is funny, gets along well with all of the students. Assignments and quizzes reflect the material well. The Dr. Deming videos were the best."

"The instructor's main strengths are that he has lost of real world experience."

"The classes are very interactive, which makes things more interesting and fun."

"The instructor's main strengths are that he always keeps us aware of grades, changes in schedules and any other information that we need. I also like how he uses email to turn in assignments."

"The instructor's main strengths are that he explains things in a way that is easy to understand. I like the use of real world examples and the simplified "math" part of the class."

"The instructor's main strengths are that he is flexible and gives good feedback to the students."

"The instructor's main strengths are that he is very responsive to student expression. He combines lectures with videos and exercises that help break up the three-hour night class so that we can stay focused. The reading material was very education and interesting."

"Mr. Polito does a good job of teaching Operations Management."

"The instructor's main strengths are that he creates a fun environment in class and is open to students' ideas and opinions. He is willing to help students outside of the class and is good about updating us via email with things associated with our class."

"The instructor's main strengths are that he did a very good job spacing the material out. Night classes are tough, but he handled the class rather well."

"The instructor's main strengths are that he provides real examples when explaining a method or process."

"Mr. Polito is an enjoyable instructor and this was an enjoyable class."

"Mr. Polito is a good teacher."

"The instructor's main strengths are his knowledge of the material and his real world experience."

"Overall, this was an excellent class."

"The instructor's main strengths are that he was very good at real life examples and creates a very good atmosphere in the classroom."

"Mr. Polito is one of the best instructors I have had at UNI!!!"

"The instructor's main strengths are how he tied-in real examples with the material. This kept the class interesting."

"Mr. Polito is one of the better professors that I have had at UNI."

"The instructor's main strengths are his absolutely wonderful knowledge and experience of Operations Management. He uses the web and emails for instruction. This really helps. He also has a great selection of readings and questions."

"Mr. Polito is probably the best instructor I've had during my time at UNI!"

"The instructor's main strengths are his good examples."

"The instructor's main strengths are the interesting articles he provides us with, the good class discussion, and there is just the right about of course work assigned."

"This class was interesting and very well organized. Deming for Life!"

"The instructor's main strengths are his real-life experiences that he applied to class subjects."

"The instructor's main strengths are that he has a very positive attitude. I enjoyed the class very much. He is an excellent professor and acts like he cares if we learn. The course work was appropriate and very interesting."

"I would highly recommend others to take the course."

"The instructor's main strengths are that he was good at showing the students what they should know for the tests. Good idea of narrowing it down to pamphlets rather than reading many chapters. Good idea of requiring the reading of beneficial books."

"Mr. Polito is a good professor with effective teaching abilities."

Fall, 2000-2001 ay; Spring, 1999-2000 ay. College of Business Administration, University of Northern Iowa, Cedar Falls, Iowa. Introduction to MIS. 150:080, eight unique sections.

"The instructor's main strengths are relating topics to real life examples from the furniture business."

"The instructor's main strengths are that he does a good job of explaining the text."

"The instructor's main strengths are that he knows the info very well. He knows what he is talking about."

"The instructor's main strengths are that he is easy going and easy to listen to."

"The instructor's main strengths are his ability to speak in front of the class clearly."

"The instructor's main strengths are that he is thorough."

"The instructor's main strengths are his speaking skills."

"The instructor's main strengths are that he knows what he is talking about."

"The instructor's main strengths are his good lectures which are very helpful with the assignments and quizzes."

"The instructor's main strengths are that he is very knowledgeable about the materials and has many examples."

"The instructor's main strengths are that he gives very good and easily remembered examples."

"The instructor's main strengths are that he is very helpful when you have a question."

"The instructor's main strengths are his past experiences in the field of management."

"The instructor's main strengths are his knowledge of the subject and how the material in class related to reallife situations."

"The instructor's main strengths are his ability to relate material to our lives as young adults."

"Tony knows what he is talking about and relates it to current situations."

"The instructor's main strengths are that he knows what he is talking about and wants the students to learn. He is also willing to help if you ask for help."

The instructor's main strengths are that classes are very organized and the amount of outside work is appropriate for the class."

"The instructor's main strengths are that he is knowledgeable, he speaks clearly and uses PowerPoint well."

"The instructor's main strengths are lecturing and instruction."

"The instructor's main strengths are that he is very well organized, understands material and attempts to relate it to concrete examples."

"The instructor's main strengths are his use of online materials. They are very helpful."

"The instructor's main strengths are that he brings in some facts that are from the real world when explaining things."

"The instructor's main strengths are that he doesn't go over anything that we don't need to know. He uses good examples."

"The instructor's main strengths are that he was very thorough when covering the material."

"The instructor's main strengths are that the course was interesting. A dull subject was made a little fun. He helps hold interest to listen to lecture. Also, he simplifies and uses examples to help explain concepts."

"The instructor's main strengths are that he created a good learning environment."

"The instructor's main strengths are that he enjoys discussing computers and the business world in general."

"The instructor's main strengths are that he does incorporate real life examples into some lectures."

"The instructor's main strengths are that he is knowledgeable about both computers and business."

"The instructor's main strengths are that he is very knowledgeable of the material and he explains concepts thoroughly."

"The instructor's main strengths are that he is friendly, easy to understand and talk with, and he understands and open to student opinion."

"The instructor's main strengths are the he was good at sticking with the material that was needed for the exams."

"The instructor's main strengths are his knowledge in information systems, and his ability to relate to the students to convey the material."

"The instructor's main strengths are that he has a great personality, keeps in touch, and is always available by email. He tries to make it fun, even though it is boring material."

"The instructor's main strengths are that he explains things well, uses good examples, knowledgeable, and doesn't make the class overly complicated."

"The instructor's main strengths are that he is well-organized, easy to reach, and prompt."

"The instructor's main strengths are that he is nice, one of the nicest professors that I have ever met."

"The instructor's main strengths are that he tried to get us involved as much as possible, and tried to make it a little more interesting."

"The instructor's main strengths are that he is very open to ideas that the students have."

"The instructor's main strengths are that he is friendly and he knows what he is talking about."

"The instructor's main strengths are that he is good at keeping us involved during lecture time and tries to make it interesting."

"The instructor's main strengths are his experience."

"The instructor's main strengths are that he has worked in the field and can apply his teachings to the real world situations."

"The instructor's main strengths are being open and in a relaxed environment."

"The instructor's main strengths are that he knows a lot about the topics he talks about in class and can explain them in a way that helps us to understand."

"The instructor's main strengths are his background in this area."

"The instructor's main strengths are his interest in the students."

"The instructor's main strengths are using applied examples and having a desire for his students to succeed."

"The instructor's main strengths are that he is fairly enthusiastic about what he teaches and he definitely knows what he is talking about."

"The instructor's main strengths are that he stresses the important information needed for the course. He explains all of the objectives very clearly and understandably."

"The instructor's main strengths are his knowledge and the ability to relate situations in the textbook to real life situations."

"The instructor's main strengths are that he is very knowledgeable in the subject."

"The instructor's main strengths are that he gives good examples from past experiences."

"The instructor's main strengths are that he talks about the 'real world' and is pretty funny—relates pretty well with the students."

"The instructor's main strengths are that he explains things very well. He does his best to help us understand the material."

"The instructor's main strengths are that he is very knowledgeable on the subject and he responds very quickly to students' email and he is always available to help or answer questions."

"The instructor's main strengths are his knowledge."

"Mr. Polito is approachable and communicates effectively. He creates a positive atmosphere for us to learn."

"The instructor's main strengths are that he has a great personality and he knows the info is boring and he tries to make it more interesting. He knows his information and is happy to help at any time."

"The instructor's main strengths are that he uses class time appropriately and explains things very well."

"Mr. Polito did an overall good job."

"Mr. Polito did a good job on a boring class."

"I have heard and agree that Polito is one of the best professors for this class."

"Polito is a good guy."

"Overall this was a good productive course, and I learned a lot. My grade will not accurately reflect what I have learned in the class, but rather the material from the book, which I did not."

"Great teacher. Mr. Polito tries to make the material as exciting as anyone could. I feel that this professor is a very strong professor and he knows what he is talking about."

"The University should retain an instructor of Mr. Polito's quality."

"Mr. Polito is a very good professor."

"This class material is sometimes boring but Mr. Polito is a very good instructor."

"The instructor's strength is his knowledge of subject matter." [This statement is repeated within this particular set of student evaluations *nineteen times*.]

"His exam reviews are very helpful. He gives interesting examples which help me to understand and remember the material."

"Knowledge of how the stuff in the textbook is used in the outside world."

"Interesting, funny, wants students to do well."

"Does a great job of relating real-world examples to concepts we cover in the textbook."

"The instructor's strengths are that he always keeps us informed with Emails, his knowledge of course, the examples he gives us to help us understand."

- "I really like Tony Polito. He is very knowledgeable and cares about his students."
- "The instructor's strengths are his experience and his lecture style."
- "He makes the course interesting by giving real life examples."
- "Good communication skills."
- "Explains course materials effectively. Also prepares us for exams appropriately."
- "Helpful, tries to make a boring class interesting."
- "The instructor's strength is his ability to have his own opinion on the subjects discussed."
- "He is interesting. He makes it not so boring."
- "He knows his stuff."
- "Polito is a really nice teacher."
- "He is very open to student expression."
- "Friendly, helpful, demonstrates his knowledge well."
- "He is very knowledgeable and does his best at making this boring course interesting."
- "Knows what he is talking about."
- "Has knowledge of the information and tries to make class interesting when material is boring."
- "He explains course material with realistic life experiences."
- "He is very approachable and cares about his students' accomplishments."
- "Very knowledge and easy to approach with questions."
- "The instructor's strength is his knowledge of real life situations."
- "He uses real life experiences to explain some of the issues being discussed in class."
- "Provides every-day examples."
- "Smart, organizes class well."
- "He cares, he is knowledgeable and he can relate with us."
- "The instructor's strength are his explaining things well and preparing us well for exams."
- "He makes this class interesting."
- "The instructor's strength is his personality."
- "Real world experience. Lecture style is entertaining."
- "The instructor's strengths are his knowledge and his examples of subjects."
- "He is interesting and tells good stories. He makes it not so boring."

"Friendly and funny. Knowledgeable."

"Real world knowledge of the subject."

"Very willing to help students!"

"The instructor's strengths are his working knowledge of material, class preparation and interest in students."

"He knows his stuff and he does well with what material he has (to work with)."

"He exhibits real world knowledge so he knows what aspects of this course are important and what aspects are not."

"Organized and effective teaching methods."

"Very laid back. Makes class flow smoothly."

"Interesting. Relates material to real life situations. Interesting stories."

"Polito is an awesome teacher. He relates stuff to real life. Very knowledgeable - real good!"

"The instructor's strengths are his knowledge of subject matter and his ability to convey information so he can understand and comprehend the concepts."

"Tells interesting stories."

"The instructor's strength is his deep knowledge of computers."

"He brings up topics or jobs that he did in the past and relates them to what we are talking about in class."

"Very knowledgeable on subject matter and brings life experiences in the classroom to help us learn."

"The instructor's strength is his organization."

"Nice guy."

"He knows a lot about the material. He is easy to talk to."

"Mr. Polito is a great teacher! He creates a fun, relaxed and enjoyable classroom atmosphere. He is very fair and I enjoyed having him as a teacher this semester."

"Makes the course as interesting as it can be."

"Very knowledgeable and easy to understand."

"Makes class fun, does a good job."

"He tries to take the boring and dry material and make it interesting."

"Knows the stuff really well."

"He is very understandable and a good professor."

"He understands this subject very well."

"Very knowledgeable. He probably knows much more than what he has to teach."

- "The instructor's strength is how he relates with all the students."
- "The instructor's strength is that he explains material very well."
- "The instructor's strengths are his having grades posted quickly on the Web and his helpful EMails."
- "He makes this class fun, he helps us as much as he can."
- "Very organized, funny, personable! Understanding."
- "The instructor's strength is that he explains things well."

Terry School of Business, The University of Georgia, 1994- through 1999, various courses, 25 unique sections.

"Tony is a good person as well as a good instructor. He had a tough and boring course to teach, but he did a great job."

"He cares about the students."

"Very prepared for the class. Demonstrates basic management skills through his teaching style and organization."

"He does a great job of cutting straight to the point; the student always knows what is happening."

"The strength of this course is his willingness to help his students."

"The course really teaches some things that are interesting in concept. He reiterates his points well. Very nice guy, very personable, easy to talk with."

"The strength of this course is Tony Polito; he is a very good instructor."

"The course was as interesting as a management class can be."

"He prepares clear outlines of the chapters, making it easy to learn. He is a very good teacher."

"He is open to questions, personable, friendly, will always re-explain things, fair with grading."

"Mr. Polito is very knowledgeable in the ways of business and is a great teacher!"

"The teacher was very organized and used lots of examples in his lectures."

"The teacher was very easy to approach and willing to help students when necessary."

"You always know what is expected of you."

"The strength of this course is his insight to the world of management and his ability to relate to the students."

"Very organized, good speaker, explains concepts well."

"He is an excellent teacher."

"The strength of this course is having a copy of the lecture notes so you can pay more attention to the information. Great teacher!"

"It is possible to obtain the 'big picture' in this class. The tests are extremely fair in that they relate directly to the material given in class and it is possible to get a decent grade if you put in the adequate amount of time and effort. Mr. Polito is one of the best professors I have ever had in that he cares about whether or not the students are learning and makes it possible to learn in the first place."

"He is very involved in the class and knows what he is talking about."

"The strength of the teacher is his ability to make a boring subject easily learnable."

"The course packet was very helpful for this course."

"The strengths of the teacher are that he is very organized, objectives are made very clear and related to the material presented in class."

"Focuses on the student actually learning the contents of the materials. Good speaker. Explains things well so the student understands."

"He is one of the best here at Georgia."

"Very clear cut objectives. The outside reading ... was excellent. The "factories" in class were fun & informative. Very clear cut and willing to listen to the students."

"The instructor is fair. I have enjoyed having him as an instructor."

"Instructional strengths include the use of role-playing and multimedia (video). Reading *The Goal* is an excellent way to wrap up the course and provide closure. Tony Polito has managerial experience in the field which he is able to draw upon in class. Good voice and eye contact, moves about the room -- does not have to stay behind the lectern."

"Good teacher!"

"Tony Polito is a nice guy and knows the ins and outs of management through experience."

"Smart professor."

"He keeps the class interesting."

"Knows material very well. Terrific teacher! Creates good, relaxed atmosphere, very fair."

"Used a lot of 'real world' examples to relate the material."

"He is enthusiastic about the subject and a very nice and helpful teacher."

"Organized and fair."

"The notes are great!"

"Very organized. We knew exactly what we needed to do. Organized the class very well."

"Strengths: Made the class interesting and fun at times by using skits."

"He is a great teacher -- that gives the class an interesting spin. He also promotes a good learning environment."

"Very well organized, very flexible and creates good atmosphere for good interaction."

"Provides practical information for the future. Gives up to date examples, makes things understandable."

"The material is presented in a way that it makes common sense. Polito is a very good professor in all aspects."

"Mr. Polito is the main strength of the course. This course could be very boring but he made it interesting. Great organization."

"Good personality that adds fun to the class."

"It helped that the notes are typed out ahead of time for us. It encourages learning. He is a good teacher because he makes the subject interesting and learnable."

"Genuine concern about students -- interest in seeing that they do well in the course."

"Very concerned for students. Fair grader. Great!"

"His syllabus and class notes were extremely well coordinated with the test material. We did not have to do any guesswork about course expectations. Great job! Pretty neat course."

"Strengths: Well organized, learned management skills. Humorous, makes class interesting. Weaknesses: None."

"Well organized and easy to follow course. Teacher uses excellent examples in reference to class material. Very receptive to students."

"Mr. Polito made the course very interesting and his class participation exercises make our lectures more relevant."

"Polito is very approachable and he gives you straight answers when you ask a question."

"Enthusiastic, prepared, personal examples that relate to the subject."

"Very clear, very approachable."

"Strength: great professor usable materials. Great teaching ability, wonderful style. Has great future in this field."

"Teacher is fair, explains everything."

"The repetitiveness really ingrained the principles in your head. ... [he] is a very agreeable person. I enjoyed having him."

"I liked how he used examples to illustrate the concepts. I also liked how he stuck to the book. That makes it a lot easier to study and follow along."

"Very good class. Enjoyed it very much. Would like to take more classes from Mr. Polito."

"Learned a good bit of material and enjoyed the class."

"Very interesting and intelligent teacher. One of the best at UGA."

"The professor is very personable. He makes class interesting and uses real world applications."

"Great job!"

"The examples that were given in class make everything easier to understand. He knows this topic inside and out."

"Strengths: Presentations of materials, enthusiasm of teaching."

"Mr. Polito actually made management interesting and understandable through stories and assignments. I enjoyed going to class unlike the horrible boring class of"

"He is very fair and interesting."

"Very nice teacher."

"Strengths: Organization of course, availability of the instructor, course packet is an A+."

"Knowledgeable in field, experienced."

"Very clear and fair."

"The instructor is very easy to get along with."

"Perfect professor."

"I really enjoyed having Tony Polito as a teacher and I also consider him a friend."

"I enjoyed having prepared notes for the course. I was able to pay better attention to the lecture instead of trying to hurry and write everything down. Having everything organized made studying for tests more productive."

"Why aren't all professors in the business school this well organized and skilled at teaching?"

"Good course, good teacher."

"Tony Polito is very learned in the material he teaches. Management 351 is a great course and very interesting. Polito encourages learning as is good at applying outside material to his course."

"Clear tests. Good project at end of quarter. Easy to talk to."

"Mr. Polito is always willing to give outside help."

"Tony Polito is an interesting and wonderful teacher. He really takes an interest in his students and obviously loves what he does!"

"Great instructor! Very enthusiastic and inspiring."

"His personal experiences add to the learning experience."

"Mr. Polito is very informed about the real world, gives a lot of interesting and helpful lesions."

"His previous management experience is a plus."

"Mr. Polito is very organized and thus so is the course. It is interesting. Organized, always willing to help. Great teacher."

"Very interesting material and presentation. I learned a lot. Positive personality. Realistic approach. Great presentations. Ability to speak and work with students."

"Strength is that he provides real world explanations as well as theory."

"Very friendly and showed interest in his students."

"Strengths: Getting the students' interest."

"He likes what he does and he cares if we learn."

"I thought it was taught well. Very good teacher. Will recommend him to my friends. He gets to know his students."

"I learned a lot. Nice teacher. He should teach Management 351."

"Very organized."

"Very fair, always available, good command of subject matter."

"Very prepared, knows a lot about the subject matter above and beyond the required."

"Polito is pretty good. The notes he makes are extremely helpful. . . . Overall, one of the better teachers I have had here."

"Most interesting and informative teacher I have had. Great use of technology. Now everything looks like a factory to me!"

"Well organized."

"He was very helpful outside the class. He really cares about his students."

"Well organized, provided many learning tools. Polito is available to everyone through Email and is interested in the class as individuals."

"Course packet developed by teacher helped out immensely."

"He is a good teacher who is easy to get along with and is available to us for anything."

"The packet is great. I was able to listen to the teacher instead of always copying notes. <u>I learned more in this</u> class than in my major class."

"Strengths: course notes, relates well to students, willing to help."

"This is an interesting course. *The Goal* is great! Mr. Polito is superb -- the most available teacher I have ever had!"

"The course packet is a definite strength. Was excellent in helping to understand material. Making you use the webpage is a great idea. Glad I had to reach. Having a fair grading policy is important and this is a fair one."

"Very structured, relatively easy to follow. Very amicable; made the material much more interesting by relating personal experiences ..."

"Well organized and prepared."

"Very good teacher! Highly organized."

"Very organized. Willing to help."

"Tony Polito is a wonderful teacher who always has time for his students."

"Good management teacher."

"The class format is predictable and fair. Easy to talk to, ready to answer questions and give explanations."

"Good notes. Good use of WWW. Pretty cool . . . "

"Very easy to talk to; open to questions."

"Notes were great, web/Internet use for information sharing."

"He is a great guy and cares about his students. Pretty good teacher."

"The strength of this course is the teacher."

"Strengths: Organization, outside availability."

"Common sense plus good theory. Direct applicability to real world situations. Superior knowledge and experience. Friendly."

"Good grading system. Spread out over several tests and quizzes so that all pressure is NOT on final exam. Fun teacher, interesting ... highly recommended!

"Good personality. Easy to get along with. Good teacher."

"Genuinely shows interest in his students and that's refreshing."

"The teacher has invaluable work experience that he injected into the course, making the material much more understandable and practical."

"Great all around teacher."

"Made class fun, seemed worthwhile, got along with class."

"Very nice person, works well with students."

"Instructor did a good job of relating information to real-life situations."

"Interesting material, useful as a business course. He is a great teacher."

"I learned more in this class because it was not boring and straight from the text learning but from actual experiences ... Polito really helped you understand through examples."

"Mr. Polito is a brilliant teacher who knows more about Management 320 material that you could possibly imagine. He is also a nice guy."

"The website and notes and quiz reviews on it were good."

"Organized. Provided great class notes. Clarifies things well."

"Projects are good. Has good ideas. Knows the material."

"Great guy."

"The outside readings were good. Organized."

"Learned a lot. Encouraged to think."

"Excellent test strategies, good lectures and notes method."

"Use of Internet great strength. Really nice guy, easy going."

"The website was great. All classes should have one. Interesting guy, laid back, good teacher."

"Strength: Notes are made available on the web."

"Easy to understand and converts much to common sense."

"Strength: Sticks to the syllabus."

"Strengths: Internet notes, outside readings, flexibility, innovative & forward thinking."

"This course stimulated my thinking in management. <u>Most-thorough syllabus I have ever looked over.</u> Taught course well."

"Thought he was extremely fair and thoughtful about teaching."

"Strengths: Outside materials used. Books we had to read. Use of Internet and Email. Organization."

"Strengths: Accessibility through Web to our course materials. Very knowledgeable about materials and coursework."

"I like the fact that everything was done using the computer."

"Encourages thinking and questions/participation."

"Tony does an excellent job of integrating computer awareness to the course. He shares insight into his past experiences in relation to course material."

"Excellent speaker."

"Very well organized. Knows material well."

"Internet-based course material was unique. ... Polito is a capable instructor ... I did enjoy his class."

"The course notes and quiz review materials were excellent, 100 times better than the text book."

"The notes from the Internet are good."

"The textbook is hard to read but the notes he gives us are easy to understand."

"I feel like I have learned a good bit. I liked the outside readings ... He seems well informed and prepared."

"Mr. Polito is an caring instructor who always tried to stimulate students to think about management on a broader scope."

"Man320 was a great class and very rewarding."

"Emphasized Email and Internet -- which I needed."

"I especially enjoyed the class and feel that Mr. Polito was quite successful in his teaching methods. Having the course materials on the Internet and submitting assignments via Email was quite foreign to most of my fellow students. ... Mr. Polito obviously brings to class a vital interest in the subject matter as well as proven business experience. He shares of himself, both personal and professional knowledge. This is evidence by the fact that he takes the time to broadcast Email messages to the class regarding new developments in the business community."

"I loved the notes on the Internet."

"Polito is very organized with the prepared notes. He is approachable and seems very open to student concerns and ideas. His 'real world' experiences provide anecdotes that clarify course material. He is a definite asset to the Management department."

"Great organization for the majority of the course. His personal insight into the subject matter made the course beneficial. I would take another course from him."

"Strengths: sense of humor ... posting of grades on the Web. I liked the fact that I could reach him [through Email or pager] anytime."

"His outside reading assignments are very beneficial. Practical -- expands well on ideas and relates realistic applications."

"Mr. Polito is a very organized instructor. The Web notes were very beneficial and aided in the learning process."

"Very clear as to objectives. Very prepared and organized."

"Good knowledge of course information; good teacher."

"The course objectives are very well defined."

"Mr. Polito is one of the best teachers I have had at UGA. He genuinely cares about the students and how he would modify his teaching to improve our learning. He is the ONLY teacher who ever asked my personal opinion of how the class could improve or how I thought the course was running. He always related out of class business topics to concepts being covered. He tried to stimulate thought. He teaches a more humanistic side to business -- real skills that have to be developed and not just learned. He is an asset to UGA."

"Explains things on a general level."

"The materials were very understandable. Teaches very well. Very cool guy. Keep up the great job!"

"The outside readings were a strong point."

"Very clear and direct. States what is expected and grades fairly."

"Liked having everything available on the Web, very clearly explained material. Related material to real life."

"Great class."

"Entertaining. Very professional, helpful, nice. Smart."

"Very smart and effective. Tells it like it is."

"Very organized, course objectives clearly defined."

"I liked his point system in giving grades. Very organized."

"Very organized, fair grading policy. Works his schedule around student needs."

"Strengths: Stimulate and challenged me to think. ... Very practical no nonsense approach. Smart and not totally theoretical."

"Polito is very organized."

"Organized. Pulls different material together and implements it into his teachings. Excellent job. Cares about students. He makes the student become disciplines."

"The course is very applicable to the business world. He organizes the course extremely well."

"He has organized notes and we knew the whole time what was expected from us."

"Strength: A smart man."

"The books are wonderful! The Goal, Maverick! and Dr. Deming were all easy to read."

"Strengths: Organization, good introduction to management theory, knowledgeable."

"Very organized and knows material thoroughly."

"Strengths: Real world experience."

"Strength: Provided outlines for lectures on Internet."

"Everything was very straightforward and exactly how the instructor described it."

"Strengths: organization, effectiveness and fairness."

"Very organized."

"Strengths: Relation of concepts to concrete examples."

"The course offers good information. Very prepared, organized, makes lectures interesting."

"Knows material well, has practical experience."

"Taught me by assigning outside readings, not just tests. Polito is prepared and fair."

"Very friendly."

"Nice guy, very organized. Always know where you stand in class."

"Clear objectives."

"Great knowledge of subject."

"I feel it a good course to take, relevant information learned."

"The instructor is extremely organized."

"He made certain that we had the course material that he was going to hold us responsible for. I really appreciated the time he took to place his notes on the Web. It was very helpful."

"He is a great and fair teacher."

"Mr. Polito is an excellent teacher who communicates very well with the students. He is always organized and made learning what could have been difficult topics very understandable."

"Excellent preparation and knowledge of materials; followed objects and syllabus to "a tee." I would recommend Mr. Polito to other Management 4000 students in the future."

"Very clear objective and easy to follow. Great personality and easy to talk to unlike most teachers at UGA."

"The outside readings were very beneficial. He keeps us informed on current theories and trends in business world, current events, etc. I liked that."

"Very good. Very organized. Easy to follow."

By Mr. Polito putting notes on the Web, it made it easier to listen to discussions in class. You didn't have to spend the whole class speedwriting the notes."

"Very well organized, straight shooter."

"Most organized class I have ever had! Very organized, great music!"

"Good humor, I like outside reading materials, especially Maverick!"

"Strength is the instructor, gave 'real-to-life' knowledge."

"Overall, the information is interesting ... He is fair and entertaining and helpful."

"You know exactly what you have to do in the course, very fair."

"He really knows what he is talking about. Very smart and logical instructor."

"Very well organized. Fair. He is good at developing a idea and then relating it to everyday occurrences."

"Understands material well and used his past experiences as examples that show how these classes really apply to the real world."

"Independent readings excellent, on-line lecture notes good, textbook not so good. Tough test but do-able. Overall very interesting, I learned a lot."

"Very organized, well laid out syllabus."

"The quizzes were good. The textbook was a waste of money. The summaries that were on the Web were much better and well written and described. ... He knew what he was talking about and could relate everything to real life. He was good about grades. I have enjoyed having him."

"Everything is organized clearly. Great, efficient website. On top of things, available, cares about teaching."

"Straight forward, aware of what is expected ..."

"Notes provided by instructor are good."

"Very organized, well-explained/stated objectives."

"Strength: Fairness"

"He gave good examples and was prepared."

"One strength was the outside reading material such as the Deming book. Knows material well."

"Has caused me to think and learn about management."

"Clear objectives ... very knowledgeable about subject, field related."